

Guide to working through the survey: Providers of specialist domestic abuse services for babies, children and young people

The Domestic Abuse Commissioner's (DAC) Office is surveying providers of domestic abuses services for babies, children and young people (BCYP) during Autumn 2024. This document was created to help you prepare for the survey by having access to the questions in advance before you go online to complete the survey. You are not required to use or complete this document. You will be able to complete the survey if you have good knowledge of the following:

- the service(s) that you provide,
- the BCYP that are helped by the service,
- the number of BCYP supported during the previous financial year, and
- the full cost to deliver the service.

The closing date has been extended to **10PM on Monday 7th October 2024**. We can only accept response to the survey via the online link which you can access here: <https://www.homeofficesurveys.homeoffice.gov.uk/s/V28TTY/>

Thank you in advance for helping us with this survey. It is so important that we obtain an accurate picture of the provision for children across England and Wales so that the Commissioner can provide evidence-based advice to the new government on what is needed for children affected by domestic abuse.

Problems with the survey links or any questions? Please contact: research@domesticabusecommissioner.independent.gov.uk

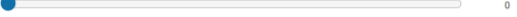

Survey section	Screenshot of survey	Guidance for these pages	Notes
Your contact details	<p>1. Please provide your workplace email address in the space below to allow us to verify your response. We will only contact you if we have a question about the survey. - required</p> <input type="text"/>	You will be asked for your work email address so that we can contact you with any queries about the survey.	
	<p>2. Do you want us to retain this email address so that we can contact you about future projects via our newsletter? (If you do not want us to retain your email address, we will delete it after the data cleaning and analysis for this project is complete). - required</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p>	Next, we will ask you if you would like us to retain the email address so that we can contact you about other work related the DAC Office.	
Your consent for this survey	<p>3. Please respond to the statement below with either Yes or No.</p> <p>"I consent for my anonymised responses to be used to further the work of the Domestic Abuse Commissioner in relation to children and young people affected by domestic abuse." - required</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p>	If you consent to the survey, you will be taken to questions about your organisation. If you do not consent, you will be directed to the end of the survey.	
About your organisation	<p>4. What is the name of the organisation providing the service(s)? - required</p> <input type="text"/>	You will be asked to provide the name of your organisation.	
	<p>5. How many different specialist services does your organisation currently deliver to children affected by domestic abuse?</p> <p>Please note that for this question, we are trying to count the number of different service types, not the number of locations where it is delivered.</p> <p><input type="radio"/> One</p> <p><input type="radio"/> Two</p> <p><input type="radio"/> Three</p> <p><input type="radio"/> Four</p> <p><input type="radio"/> Five or more</p>	Next, you will be asked to indicate how many different types of specialist services that your organisation provides to babies, children and young people affected by domestic abuse. You may provide the same service in more than one location; however, we are only counting types of service here. We ask about for locations further on.	

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Type of organisation	<p>6. Which of the following descriptions apply to your organisation? You can tick more than one description.</p> <p><input type="checkbox"/> Domestic abuse voluntary organisation</p> <p><input type="checkbox"/> Children's voluntary organisation</p> <p><input type="checkbox"/> Local authority in-house service</p> <p><input type="checkbox"/> Health Service organisation</p> <p><input type="checkbox"/> By and for* voluntary organisation</p> <p><input type="checkbox"/> Other (please specify):</p> <input type="text"/>	<p>This is a multi-choice question where you can indicate what type of organisation delivers the service.</p>	
Service closures during the previous five years	<p>7. Thinking about the past five years, did your organisation have to cease any specialist domestic abuse services that you used to offer to children and young people? (Please tick the option that best explains what happened with the service).</p> <p><input type="radio"/> Yes, we had to cease the service(s) for funding reasons.</p> <p><input type="radio"/> Yes, we ceased the service(s) for reasons other than funding.</p> <p><input type="radio"/> No, but we had to absorb some or all of the costs of the service(s) within our organisation to continue the service(s).</p> <p><input type="radio"/> No, we have not ceased any specialist services for children.</p> <p><input type="radio"/> Don't know or Not applicable.</p>	<p>This question asks if your organisation has had to cease any services for children and young people affected by domestic abuse during the last five years. If you answer 'yes', you will be directed to a multi-choice question which asks what type of service was closed.</p>	
Youth Panels or Lived Experience Groups	<p>8. Does your organisation have a youth panel or a young persons lived experience group who influence the operation of your service(s)?</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p><input type="radio"/> No, but we are planning to develop one</p> <p><input type="radio"/> No, but we collaborate with another organisation that has a young person's group/panel</p>	<p>This question asks whether your organisation has a youth panel or young person's lived experience group that influences the operation of your services.</p>	

<p>Information about the services provided by your organisation</p>	<p>This section is about the actual services or interventions your organisation provides for babies, children and young people affected by domestic abuse. You will have space within the questionnaire to provide information on 8 separate services or interventions. If you think you need more than 8 opportunities to capture all of the specialist services for babies, children and young people that your organisation provides, please contact the research team at: research@domesticabusecommissioner.independent.gov.uk.</p> <p>You do not need to record information about the following types of services or interventions:</p> <ul style="list-style-type: none">• When children are being helped indirectly because their parent or carer is being supported, e.g., parenting interventions.• Advocacy for a child's school place.• Creche facilities provided while the parent or carer is supported.• Services or interventions for child sexual abuse and exploitation (these were recently mapped by the Centre for Expertise on Child Sexual Abuse).• Services focused on Violence Against Women and Girls (VAWG or VAWDASV) that do not have a specific focus on children affected by domestic abuse.
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Information about the services provided by your organisation	<p>9. What is the name of the service or intervention that you provide?</p> <input data-bbox="474 292 1090 336" type="text"/>	First, you will be asked to provide the name of the intervention or service.	
	<p>10. Is this service provided by just your organisation or is it provided by a partnership or consortium of organisations?</p> <p><input type="radio"/> It is provided solely by our organisation.</p> <p><input type="radio"/> It is provided in partnership another organisation, or as part of a consortium with other organisations.</p>	You will then be asked to indicate if the service is provided solely by your organisation or by a partnership or consortium of organisations.	
	<p>11. Is the service provided nationally, regionally, locally or multiple different locations?</p> <p><input type="radio"/> Service is available nationally and not at a location (e.g., online service, telephone helpline).</p> <p><input type="radio"/> Service is provided at one Local Authority or Police and Crime Commissioning (PCC) area only.</p> <p><input type="radio"/> Service is provided at multiple Local authority or PCC area across England and Wales (or wider)</p> <p><input type="radio"/> Other (please specify):</p> <input data-bbox="488 738 1095 762" type="text"/>	Next, the survey will ask you to indicate whether the service is provided nationally, regionally or multiple different locations.	
	<p>Where is the service located? (1st Service)</p> <p style="text-align: right;">Progress 10%</p> <p>For services that are located in one area only. We have provided a drop down list that includes all England and Welsh local authorities and councils (district, borough, metropolitan, unitary, county) and police and crime commissioning areas (PCCs) including areas where police and crime are the responsibility of the Mayor.</p> <hr/> <p>12. Use the searchable alphabetical drop-down list of Local Authority and Police and Crime Commissioning Areas to select your area.</p> <input data-bbox="465 962 577 986" type="text" value="Ashfield District Council"/>	If the service is provided in one area, you will be asked to choose the relevant area within England or Wales using a drop-down list of local authorities and police and crime commissioning areas. If the service is provided in multiple areas, you are given space to list the different locations.	

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<p>Who provides the service and what category of service is it?</p>	<p>13. Who provides the support within this service? Please tick the profession(s) that best describe the practitioners providing the support. You can tick more than one option.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Practitioners who work with adults and children <input type="checkbox"/> Children and Young People's IDVAs <input type="checkbox"/> Children's Workers within a refuge <input type="checkbox"/> Specialist Youth workers <input type="checkbox"/> Children and Young People's Participation or Engagement Workers <input type="checkbox"/> Children's Counsellors <input type="checkbox"/> Children's Therapists <input type="checkbox"/> Specialist practitioners for children at risk or have experienced harmful practices including FGM (Female Genital Mutilation) <input type="checkbox"/> Volunteers and People with Lived Experience of Domestic Abuse <input type="checkbox"/> Other (please specify other types of workers): <input style="width: 250px; height: 15px;" type="text"/> 	<p>In this section you will be asked to indicate what types of workers deliver the service and how you would categorise the type of service.</p>	
<p>Main focus of the service</p>	<p>15. Is the main focus of the service prevention and early intervention? Please tick all that apply.</p> <ul style="list-style-type: none"> <input type="checkbox"/> Not applicable <input type="checkbox"/> Healthy relationships group interventions delivered by specialist domestic abuse organisations within educational settings <input type="checkbox"/> Other group work with young people to prevent domestic abuse and promote healthy relationships <input type="checkbox"/> Mentoring to prevent domestic abuse and promote healthy relationships <input type="checkbox"/> Whole family intervention services for babies / expecting parents <input type="checkbox"/> Training and tools for professionals working with children and young people affected by domestic abuse <input type="checkbox"/> Behaviour change interventions for individual child or young person <input type="checkbox"/> Behaviour change intervention for groups of children and young people <p>16. Is the main focus of the service to provide information and advice to children and young people about domestic abuse? Please tick all that apply</p> <ul style="list-style-type: none"> <input type="checkbox"/> Not applicable <input type="checkbox"/> Information and advice services designed for children and young people (face to face) <input type="checkbox"/> Information and advice services designed for children and young people (online/digital) <input type="checkbox"/> Helplines for children and young people 	<p>In this section we provide a detailed list of different service types. The services are grouped according to whether they are prevention and early intervention, information and advice, crisis support or recovery.</p>	

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<p>About the young people you support</p>	<p>20. What is the age range for the children and young people supported by this service? Drag the slider scale to the right to get the correct age for each question. Perinatal services can be recorded as "0".</p> <p>What is the minimum age for children and young people who are accepted for this service?</p>  <p>What is the maximum age for children and young people who are accepted for this service?</p> 	<p>The first question in this section asks you to indicate the minimum and maximum ages of the babies, children and young people that are accepted for the service.</p>																																																																														
	<p>21. Which children are the target population for this service? You can select more than one target population if appropriate</p> <p><input type="checkbox"/> Children and young people who have experienced domestic abuse in their own home or family</p> <p><input type="checkbox"/> Young people who are victims / survivors in own intimate relationships</p> <p><input type="checkbox"/> Young people who are exhibiting abusive behaviour in own relationships</p> <p><input type="checkbox"/> Children and young people who involved in CAPVA (Child and adolescent to parent violence and abuse)</p> <p><input type="checkbox"/> None of the above (please describe in the space provided):</p> <div style="border: 1px solid black; height: 20px; width: 250px;"></div>	<p>The second section asks you to indicate the target population(s) for the service.</p>																																																																														
<p>Additional and intersecting needs</p>	<table border="1"> <thead> <tr> <th></th> <th>Service is specifically tailored for this population.</th> <th>Service is accessible to this population and is used by them regularly.</th> <th>Service is accessed by this population but is not used by them regularly.</th> <th>Another organisation provides a service tailored for this population, so we tend to refer people there.</th> <th>Service is less suitable for this population of children and young people.</th> <th>Don't know</th> </tr> </thead> <tbody> <tr> <td>Black and minoritised children and young people</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>LGBTQ+ young people</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Non-binary Trans young people</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Children and young people with special educational needs including learning disabilities and/or are neurodiverse.</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Children experiencing problems with drugs or alcohol</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Deaf children and young people</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Physically disabled children and young people.</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Children and young people with mental health needs</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Girls and Young women</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> <tr> <td>Boys and Young men</td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> <td><input type="radio"/></td> </tr> </tbody> </table>		Service is specifically tailored for this population.	Service is accessible to this population and is used by them regularly.	Service is accessed by this population but is not used by them regularly.	Another organisation provides a service tailored for this population, so we tend to refer people there.	Service is less suitable for this population of children and young people.	Don't know	Black and minoritised children and young people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	LGBTQ+ young people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Non-binary Trans young people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Children and young people with special educational needs including learning disabilities and/or are neurodiverse.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Children experiencing problems with drugs or alcohol	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Deaf children and young people	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Physically disabled children and young people.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Children and young people with mental health needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Girls and Young women	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Boys and Young men	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<p>This question lists a series of additional and intersecting needs, and asks you to indicate to what extent the service can accommodate babies, children and young people with these needs, e.g., is the service specifically designed for them? Or could it be accessed by them, but they tend not to be referred or use it, etc.</p>	
	Service is specifically tailored for this population.	Service is accessible to this population and is used by them regularly.	Service is accessed by this population but is not used by them regularly.	Another organisation provides a service tailored for this population, so we tend to refer people there.	Service is less suitable for this population of children and young people.	Don't know																																																																										
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<p>How many babies, children and young people does the service reach each year</p>	<p>23. How many children or young people who were helped by this service during the previous financial year April 2023-March 2024. Please provide a numerical figure, e.g., "eighty-nine children" should be written as "89" in the box below.</p> <div style="border: 1px solid black; width: 40px; height: 20px; margin: 5px 0;"></div> <p>If you are unable to provide an exact number, please provide an estimate.</p>	<p>Here, we ask you to provide a figure for the number of babies, children and young people who were helped by the service during the previous financial year between April 2023-March 2024.</p>	
<p>Waiting times</p>	<p>24. For approximately how long do children and young people usually have to wait to receive this service?</p> <p><input type="radio"/> Children are seen within 24 hours</p> <p><input checked="" type="radio"/> Between one and two days</p> <p><input type="radio"/> Between three and seven days</p> <p><input type="radio"/> More than a week but less than a fortnight</p> <p><input type="radio"/> Over a fortnight but less than a month</p> <p><input type="radio"/> Between one and three months</p> <p><input type="radio"/> Between four and six months</p> <p><input type="radio"/> More than six months but less than a year</p> <p><input type="radio"/> At least one year or longer</p> <p><input type="radio"/> Don't know</p> <p>25. Does this service ever have to place children on a reserve or additional waiting list because you receive more referrals than you have the capacity or funding to support?</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p> <p>26. Does this service ever have to turn away referrals because you receive more referrals than you have the capacity or funding to support?</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p>	<p>The first question asks for how long babies, children and young people typically have to wait for the service.</p> <p>This is followed by two questions that ask whether the service has to place children on a reserve or waiting list or whether the service has to turn away referrals due to capacity or funding.</p>	
<p>How does the service support work with parents and their parents/carers?</p>	<p>27. Does this service provide support for children and their parents or carers together? Please tick one option that best describes the service.</p> <p><input type="radio"/> No, the service only works with children.</p> <p><input type="radio"/> No, the service always works with children and adults separately.</p> <p><input type="radio"/> Yes, the service is designed to work with children and their non-abusive parents or carers.</p> <p><input type="radio"/> Yes, the service uses a whole family approach, sometimes working with the parent or carer who has perpetrated abuse.</p> <p><input type="radio"/> Yes, sometimes, we will work differently with each referral according to what is needed.</p> <p><input type="radio"/> None of the above. Please describe in the space provided:</p> <div style="border: 1px solid black; height: 30px; margin-top: 5px;"></div>	<p>The first of three questions in this section asks whether the service supports the child and their parents or carers together, separately or whether only the child is seen.</p>	

	<p>28. Can children and young people access the service without the support of their parent or carer? Please tick one option that best describes the service.</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> Yes, if supported by a professional</p> <p><input type="radio"/> Yes, if 16 or older</p> <p><input type="radio"/> Yes, if we are confident that the young person is Gillick competent*</p> <p><input type="radio"/> No, they need a parent or carer to know they are attending our services</p> <p><input type="radio"/> None of the above. Please describe in the space provided:</p> <div style="border: 1px solid black; height: 20px; width: 250px;"></div>	<p>The second question asks whether young people can access the service without the support of their parent or carer.</p>	
	<p>29. Does your service support children and young people to advocate for themselves with statutory services (i.e., Children's Social Care, the police).</p> <p><input type="radio"/> Yes, we will attend meetings with the children and young people we are supporting and advocate for them or support them to advocate for themselves.</p> <p><input type="radio"/> Yes, we discuss this in sessions with the child or young person and help them prepare for advocacy, but do not attend meetings with them</p> <p><input type="radio"/> Yes, we can refer children and young people to specialist advocacy support in the area</p> <p><input type="radio"/> No, the children we support are too young for this</p> <p><input type="radio"/> No, this service does not focus on this type of support.</p> <p><input type="radio"/> Other (please specify):</p> <div style="border: 1px solid black; height: 20px; width: 200px;"></div>	<p>The third question asks whether the service provides advocacy services and how these are provided.</p>	

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Sources of funding for this service	<p>30. What was the total amount of funding for this service during the previous financial year April 2023-March 2024?</p> <p>Total amount (please do not include decimal places or commas, e.g. £35000)£ <input type="text"/></p>	<p>Here we ask you to record the total funding required to deliver this service during the previous financial year between April 2023-March 2024</p>	
	<p>31. How do you currently fund this service? Please tick all of the different sources of funding that you receive from the options below.</p> <p><input type="checkbox"/> Funding from Local Authorities</p> <p><input type="checkbox"/> Funding from Police and Crime Commissioners (PCCs) including government grants administered by PCCs e.g., Ministry of Justice funding.</p> <p><input type="checkbox"/> Funding from multi-agency partnerships, e.g., Local Safeguarding Children's Partnerships, Community Safety Partnerships</p> <p><input type="checkbox"/> Funding from Clinical Commissioning Groups (CCGs) and NHS Trusts</p> <p><input type="checkbox"/> Funding through Criminal Justice Boards, Probation and Prison services</p> <p><input type="checkbox"/> Central government grants (direct funding that is not administered by PCCs or local government).</p> <p><input type="checkbox"/> Grants from Charitable Trusts (including regional, specialist and nationwide charities or trusts e.g., National Lottery, Comic Relief, Family Foundation)</p> <p><input type="checkbox"/> Funding administered by national Domestic Violence and Abuse charities</p> <p><input type="checkbox"/> Fundraising and income generating activities (including donations, events, crowdfunding, sponsorship, private/corporate funding).</p> <p><input type="checkbox"/> Internal reserves</p> <p><input type="checkbox"/> Other (please specify):</p> <p><input type="text"/></p>	<p>We also ask you to indicate the different sources of funding for this service and where the majority of funding came from.</p>	
Does your organisation provide any other services for children affected by domestic abuse?	<p>33. Do you provide any other services for children and young people affected by domestic abuse that you have not told us about?</p> <p><input type="radio"/> Yes</p> <p><input type="radio"/> No</p>	<p>This final question will either direct you to the next set of questions where you can record details about another service you deliver to babies, children and young people affected by domestic abuse, or it will direct you to the end of the survey.</p>	

Any questions? Please contact: research@domesticabusecommissioner.independent.gov.uk