

Salford Domestic Abuse Commissioning update

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Background

- DA services are delivered by a wide range of providers.
- This brings a range of knowledge and expertise but there are challenges.
- Lack of coordination, communication shared oversight and accountability.
- Risks of duplication, missed opportunities and a risk of inequality in provision.
- 2019 Strategic Needs Assessment identified gaps in provision (Children, Perpetrators).
- Lead members and Community Safety Partnership approved the decision to go out for competition under a Lead Provider model.
- A commissioning strategy was drafted, and a service specification and business case were developed.
- The procurement process ran from July to December 2021.

Salford's Journey so far....

Building on what we have

Welcome -
you are now
IN Salford



Salford Domestic Abuse Commissioning Strategy

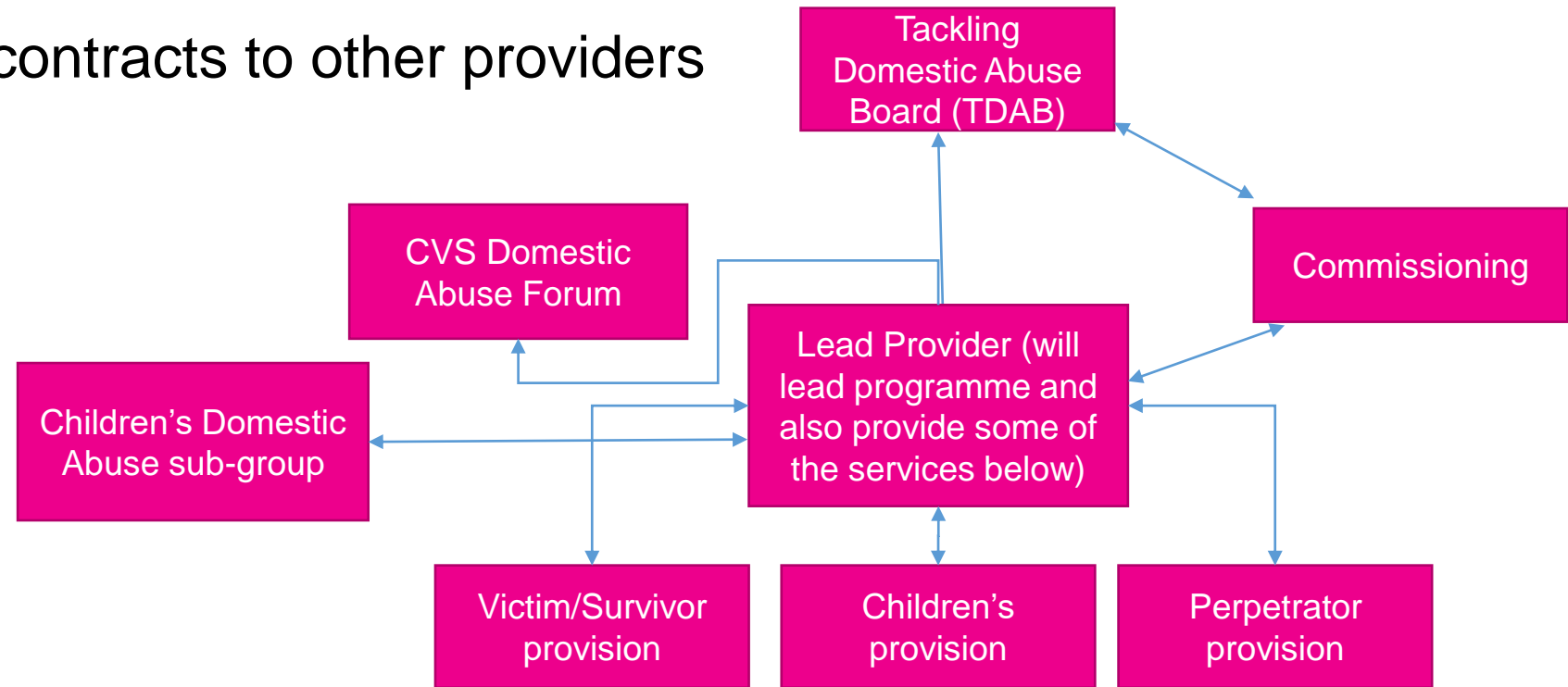
- Developed in 2021 after the 2019 Strategic Needs Assessment
- Sets out the Salford vision for domestic abuse services and support over the next 5 years – different elements and service delivery through a Lead Provider model.
- Circulated widely across the Salford system, services across Salford City Council, Salford CCG, NHS Salford Royal Foundation Trust, GP practices, VCSE organisations, frontline practitioners.
- The draft strategy was also presented at various Board meetings for feedback.
- A survey was also developed to allow feedback from service users and the public. This was designed to be more accessible in terms of terminology and allow quick and easy feedback.
- A feedback summary report was developed and we are incorporating this and the new Needs Assessment into the final strategy.

Procurement and commissioning

- Provider engagement event – to inform and engage the market.
- Partnership bids – 2 bids were received.
- Partnership evaluation – cross sector panel.
- Collaborative mobilisation and planning.
- New service, consistent comms.
- Ongoing monitoring and review – new way of working.
- Start of a journey.

Lead provider model

- A model of contracting where a single provider assumes responsibility for delivering an integrated pathway of services.
- The lead provider sub-contracts to other providers to ensure delivery.



Lead Provider model

- Different providers with Lead Provider oversight
- Supports a multi-agency approach to working with victims and families across Salford.
- Clear line of accountability, and pathway to reporting..
- Reduction of re-traumatisation of victims and children (not being asked the same questions over and over again).
- Collaborating and information sharing – services to move seamlessly around service users.
- Effective partnership working and better relationships.
- Joined up, person-centred care – reducing fragmentation.
- Co-location only where appropriate (perpetrator provision separate)

Partnership working

- Salford Community Safety Partnership (Police, Probation, LA, CCG, Fire & Rescue)
- Tackling Domestic Abuse Board (LA, Police, Probation, Housing, CCG, Health, Commissioned services, VCSE)
- Domestic Abuse Strategy Group (LA, Police, CCG)
- The Lead Provider contract is a joint commission, with funding commitment from the LA, CCG and Police.

Provider opportunities & challenges

- 'Next level' partnership!
- Unblocking systems issues
- Learning
- Change management and culture
- Partnership time, energy and effort
- Family/ multi-party outcomes
- Further potential

Moving forward

- Project planning and risk management
- Ensuring effective and consistent communications
- Developing outcomes framework and methodology
- Ongoing collaborative commissioning of new developments
CADA, Drive etc.
- Additional & external funding
- Journey towards prevention

Film about the services