

National Mapping of Domestic Abuse Services:

Survey open Tuesday 6th July – 3rd August

Contents

Q&A	2
Domestic Abuse Commissioner and national mapping work.....	2
Who is the Domestic Abuse Commissioner and what is her role?.....	2
What is the national mapping work?	2
What services are you trying to map?.....	3
Who is eligible?.....	3
Are services that work with perpetrators included?.....	4
Identifying a ‘postcode lottery’ and the geographical location of services	4
What is the geographical scope?.....	4
What is my Tier 1 Local Authority?	4
What if organisations cover more than one Tier 1 Local Authority area?.....	4
What if organisations cover more than one Tier 1 Local Authority area?.....	5
What about national services?.....	5
How will you identify where there are gaps in provision?.....	5
How your information will be used	5
What information will I need to provide?	5
What will my information be used for?	6
Who will my information be shared with?.....	6
Will you be doing a quality assessment?	7
Services to complete the survey	7
What if I offer multiple services, and services not related to DA?	7
Is this relevant for organisations who don’t only provide domestic abuse support? 7	
I am a sexual violence organisation – should I complete this survey?.....	7
I am a specialist by and for organisation – should I complete this survey?.....	8
I am a service that is run in-house by a Local Authority – should I complete the survey?	8
Completing the survey.....	8
How will you be mapping services?	8
Can I complete the survey in stages?.....	8
What support is available to help organisations complete the survey?.....	9

What are the next steps?	9
Will you be engaging with victims and survivors?	9
How can I stay in touch, or contact the team if I have more questions?	10
What support is available to help organisations complete the survey?	9
What are the next steps?	Error! Bookmark not defined.
List of Tier 1 Local Authorities	10
Guidance	14
Full list of questions	33

Q&A

Domestic Abuse Commissioner and national mapping work

Who is the Domestic Abuse Commissioner and what is her role?

- **Nicole Jacobs was appointed in 2019 as the first designate Domestic Abuse Commissioner for England and Wales. Nicole has** dedicated her career to supporting victims and survivors and has more than 20 years' experience as a frontline worker and in domestic abuse policy and intervention.
- **The Domestic Abuse Commissioner is** independent from the Government and from statutory agencies, and a key part of her role is to hold them to account for their response to domestic abuse.
- **The Domestic Abuse Act gives the Commissioner specific powers which will** enable her to do this, which are a duty on public bodies to cooperate with her and to respond to her recommendations.
- **A top priority for the Commissioner** will be to address the postcode lottery of domestic abuse services in England and Wales.

What is the national mapping work?

- The Domestic Abuse Act 2021 requires the Domestic Abuse Commissioner to publish a report into the provision of community-based services.
- To do this, we will be mapping the provision of all domestic abuse services across England and Wales.
- We will use the information provided through survey responses, as well as engagement with sector partners and with victims and survivors, to better understand the 'postcode lottery' in the response to domestic abuse, and present to Government and agencies the evidence they need to take steps to address this.

- We are clear that Government needs to do much more to ensure the long-term sustainable funding of services across England and Wales, particularly for specialist by and for services. We will use the evidence we gather through this mapping work to press for Government to do this, including through the upcoming Victims' Bill.

What services are you trying to map?

- We are looking to map all services that support victims and survivors of domestic abuse, their children, or work with perpetrators. These services should specifically provide support relating to domestic abuse, rather than being more general services that a victim or survivor of domestic abuse may engage with.
- This mapping work will cover:
 - **Accommodation-based services**, including refuge;
 - **Community-based services**, including floating support, outreach, or advocacy or caseworker roles;
 - **Recovery work**, including counselling, group work and support groups;
 - **Open access services**, including helplines, drop ins and online web chats;
 - **Behaviour-change interventions**, such as domestic abuse perpetrator programmes;
 - **Prevention and awareness work**, such as educational work with schools.
- We are not seeking to map the provision of more general services that victims and survivors of domestic abuse might engage with, such as GP services, generic mental health services or counselling, or statutory-based services such as children's social care.

Who is eligible?

- The definition of 'domestic abuse services' for the purpose of this work will be: services for the provision of specialist support to victims and survivors of domestic abuse and their children, as well as specialist community services that provide behaviour change programmes for perpetrators.
- General services that might come into contact with those affected by domestic abuse (such as GP services, mental health provision, or generic non-specialist support for victims of crime) will not be in scope.
- Any organisation that provides the following services should be included, such as general organisations that are not specific to domestic abuse or VAWG, or Local Authorities if services are delivered in-house.

Services could include:

- Accommodation-based services;
- Casework or advocacy services (including those housed within by and for organisations, or delivered in-house by Local Authorities);
- Specialist counselling or support groups for victims and survivors of domestic abuse;
- Rape support centres and other support services for victims and survivors of sexual violence;
- Support for children who have been affected by domestic abuse;
- Work with perpetrators of domestic abuse to change their behaviour.

Are services that work with perpetrators included?

- Yes. We also want to understand the provision of services that work with perpetrators to change their behaviour.
- For services who have a perpetrator behaviour change programme, we will be sending an additional survey that

Identifying a 'postcode lottery' and the geographical location of services

What is the geographical scope?

- The remit of the Domestic Abuse Commissioner is England and Wales, and so this mapping work will cover England and Wales only.

What is my Tier 1 Local Authority?

- It is important that you provide information in your survey by Tier 1 Local Authority where possible, as this helps us to understand the spread of services across the country. For most people, this will be the county that your service operates in, and the full list can be found at the bottom of this [document](#) and is also available to download through the survey itself.

What if organisations cover more than one Tier 1 Local Authority area?

- The survey allows organisations to input up to 10 Tier 1 Local Authority areas in which they work.
- If you provide services in more than 10 Tier 1 Local Authority areas, please contact the team on commissioner@domesticabusecommissioner.independent.gov.uk

What if organisations cover more than one Tier 1 Local Authority area?

- The survey allows organisations to input up to 10 Tier 1 Local Authority areas in which they work.
- If you provide services in more than 10 Tier 1 Local Authority areas, please contact the team on commissioner@domesticabusecommissioner.independent.gov.uk

What about national services?

- There is the option to say 'England', 'Wales' or 'England and Wales' for services that have a national reach, such as national helplines or a national casework service.
- Please state whether your service operates in England, Wales, or England and Wales as one the options where you are asked to state what Tier 1 Local Authority your service operations in. If your service is UK-wide, you can also state this, but services that operate in Scotland and Northern Ireland are out of scope of the Domestic Abuse Commissioner's remit.

How will you identify where there are gaps in provision?

- Our mapping work is primarily to understand what services are already there, rather than to conduct a gap analysis.
- That said, we will be making use of existing published information developed by sector partners which seeks to understand the degree of demand for domestic abuse services, and will use this to make the case for greater levels of funding.

How your information will be used

What information will I need to provide?

- The survey asks for information relating to:
 - Your organisation
 - The types of services or interventions you provide
 - Information about the people you support (it does not ask for any personal information)
 - Where your services are located (both in terms of Local Authority area and location e.g. hospital)
 - Provision available to children and young people
 - Whether your services are specifically tailored to people with protected characteristics;

- Whether your services are designed to support people who have additional needs (such as victims and survivors with support needs related to alcohol)
 - Referral numbers and waiting times (if you hold waiting lists) across your DA services;
 - Staffing numbers, including volunteer hours;
 - Funding information, including sources of funding;
 - Access to interpreters or communications support.
- The survey also offers an opportunity to provide any additional information or feedback that you would like the DA Commissioner to know as part of this work.
 - A list of questions is available at the bottom of this [guidance](#) so you can see exactly what we will be asking for before you complete the survey. Please do not complete this in paper copy – please complete the survey online. If you do need to complete in paper copy, please contact us on commissioner@domesticabusecommissioner.independent.gov.uk

What will my information be used for?

- The information you provide will be used to help the Domestic Abuse Commissioner map the provision of services across England and Wales, and better understand the ‘postcode lottery’ in the response to domestic abuse.
- We will specifically be looking at what kinds of organisations are delivering services, what kinds of services exist, and who those services are provided to. We will want to look at how this varies geographically, as well as how different types of services are funded.
- We will use this information to press the Government to commit to long-term, sustainable funding as part of the Spending Review, and to support the creation of a statutory duty to provide domestic abuse services through the Victims Bill.
- This will then be brought together into a report which will be published in early 2022.
- All information will be anonymised and aggregated by Tier 1 Local Authority Area before publication.

Who will my information be shared with?

- Your information will be initially shared with [Tonic](#), who have been commissioned to clean the data provided through SmartSurvey, and code open-text responses.

- Your information will be held securely by them and by the DA Commissioner's Office, and will be destroyed after 5 years.
- Individual-level information, and personal information, will not be shared without your express consent.
- Aggregated information will be shared with central Government and local commissioners – but will be anonymised and aggregated by Tier 1 Local Authority area.

Will you be doing a quality assessment?

- No. At this stage, we are seeking to understand what provision exists, in which locations, and delivered by who and to whom. We will not be assessing the relative quality of different services.
- We instead support the [shared core standards](#) devised and recognised by Rape Crisis England and Wales, Respect, Imkaan, Safelives and Women's Aid, and the [Respect Male Victims' Standards](#). We also support [the Anti-Racism Feminist](#) led by Imkaan and signed by a range of organisations across the Violence Against Women and Girls sector.

Services to complete the survey

What if I offer multiple services, and services not related to DA?

- Where you provide multiple DA-related services, you have the opportunity to provide information on each service, as well as by geographical location.
- Where you provide multiple services, some of which are not specific to DA, we ask that you answer the survey about your DA support only. The survey asks you what proportion of your overall service relates to DA, so we have an understanding of the overall size of your organisation.

Is this relevant for organisations who don't only provide domestic abuse support?

- Yes. It is vital that we are able to capture the support that is provided to victims and survivors of domestic abuse from organisations whose work goes beyond domestic abuse. This includes specialist led by and for organisations, as well as organisations who might provide support relating to multiple crime types.

I am a sexual violence organisation – should I complete this survey?

- Yes. Given the links between domestic abuse and sexual violence, it is important that we are also able to map the provision of specialist support provided to victims and survivors of sexual violence.

- Not all of the questions will be relevant, but you should have these questions filtered out (for example, questions about accommodation-based services).
- If you are a specialist sexual violence organisation, we ask you to estimate the proportion of victims and survivors who access your service who do so as a result of the sexual violence they experienced as part of domestic abuse.

I am a specialist by and for organisation – should I complete this survey?

- Yes. It is vital that our work is able to accurately reflect the support that is provided by specialist organisations led by and for the communities they serve. We want to capture and recognise the holistic support that is provided by organisations who support people subjected to multiple and intersecting forms of marginalisation.

I am a service that is run in-house by a Local Authority – should I complete the survey?

- Yes. We want to include all services, including those run in-house by Local Authorities.
- If you commission some services, and have others delivered in-house, only include the services that you deliver directly in your survey response.

Completing the survey

How will you be mapping services?

- We have developed a survey, hosted by SmartSurvey, for service providers across England and Wales to complete.
- This asks a series of questions which will enable us to understand the provision of services and map this across England and Wales.

Can I complete the survey in stages?

- Yes. You can save where you are in the survey by clicking on the 'save and continue later' link, which can be found at the bottom of any page in the survey. You will be asked to provide an e-mail address, to which you will be sent a link to continue the survey at a later date.
- If you leave the survey without requesting a link, your response will still be saved, but you will need to contact our office in order to re-access your response (commissioner@domesticabusecommissioner.independent.org.uk).

What support is available to help organisations complete the survey?

- We will be running online sessions for services to join to find out more about how to complete the survey and to ask questions of the team. These will take place while the survey is open, details were provided along with the survey link, but for more information please contact commissioner@domesticabusecommissioner.independent.gov.uk
- We will be contacting every service who receives the survey to check that they have received it and feel comfortable completing it. If services would like longer to talk through the survey then we will be happy to provide whatever support is needed.

What are the next steps?

- The survey will close on **Tuesday 3rd August**.
- Survey responses will then be sent to Tonic, who will clean the data and code and analyse open responses, before returning the dataset to the Domestic Abuse Commissioner's Office for analysis.
- This early analysis will be used to inform work by the Domestic Abuse Commissioner to press for greater funding for services through the Spending Review, and to encourage Government to introduce a statutory duty for all domestic abuse services through the Victims Bill.
- We expect a full public report to be published and laid before Parliament in early 2022.

Will you be engaging with victims and survivors?

- Yes. We will be engaging with victims and survivors through focus groups and through a separate survey asking about survivors' experiences of trying to access support.

What support is available to help organisations complete the survey?

- We will be running online sessions for services to join to find out more about how to complete the survey and to ask questions of the team. These will take place while the survey is open, details were provided along with the survey link, but for more information please contact commissioner@domesticabusecommissioner.independent.gov.uk
- We will be contacting every service who receives the survey to check that they have received it and feel comfortable completing it. If services would like longer to talk through the survey then we will be happy to provide whatever support is needed.

How can I stay in touch, or contact the team if I have more questions?

- If you have any questions, or want to stay in touch, please contact commissioner@domesticabusecommissioner.independent.gov.uk

List of Tier 1 Local Authorities

County councils of England

Cambridgeshire County Council
Cumbria County Council
Derbyshire County Council
Devon County Council
East Sussex County Council
Essex County Council
Gloucestershire County Council
Hampshire County Council
Hertfordshire County Council
Kent County Council
Lancashire County Council
Leicestershire County Council
Lincolnshire County Council
Norfolk County Council
North Yorkshire County Council
Nottinghamshire County Council
Oxfordshire County Council
Somerset County Council
Staffordshire County Council
Suffolk County Council
Surrey County Council
Warwickshire County Council
West Sussex County Council
Worcestershire County Council

Unitary authorities of England

Bath and North East Somerset Council
Bedford Borough Council
Blackburn with Darwen Borough Council
Blackpool Council
Bournemouth, Christchurch and Poole Council
Bracknell Forest Borough Council
Brighton and Hove City Council
Bristol City Council
Buckinghamshire Council
Central Bedfordshire Council
Cheshire East Council
Cheshire West and Chester Council

City of York Council
Cornwall Council
Darlington Borough Council
Derby City Council
Dorset Council
Durham County Council
East Riding of Yorkshire Council
Halton Borough Council
Hartlepool Borough Council
Herefordshire Council
Hull City Council
Isle of Wight Council
Leicester City Council
Luton Borough Council
Medway Council
Middlesbrough Borough Council
Milton Keynes Council
North East Lincolnshire Council
North Lincolnshire Council
North Northamptonshire Council
North Somerset Council
Northumberland County Council
Nottingham City Council
Peterborough City Council
Plymouth City Council
Portsmouth City Council
Reading Borough Council
Redcar and Cleveland Borough Council
Rutland County Council
Shropshire Council
Slough Borough Council
South Gloucestershire Council
Southampton City Council
Southend-on-Sea Borough Council
Stockton-on-Tees Borough Council
Stoke-on-Trent City Council
Swindon Borough Council
Telford and Wrekin Borough Council
Thurrock Council
Torbay Council
Warrington Borough Council
West Berkshire Council
West Northamptonshire Council
Wiltshire Council
Windsor and Maidenhead Borough Council
Wokingham Borough Council

Metropolitan Districts of England

Barnsley Borough Council
Birmingham City Council
Bolton Borough Council
Bradford City Council
Bury Borough Council
Calderdale Borough Council
Coventry City Council
Doncaster Borough Council
Dudley Borough Council
Gateshead Borough Council
Kirklees Borough Council
Knowsley Borough Council
Leeds City Council
Liverpool City Council
Manchester City Council
North Tyneside Borough Council
Newcastle Upon Tyne City Council
Oldham Borough Council
Rochdale borough Council
Rotherham Borough Council
South Tyneside Borough Council
Salford City Council
Sandwell Borough Council
Sefton Borough Council
Sheffield City Council
Solihull Borough Council
St Helens Borough Council
Stockport Borough Council
Sunderland City Council
Tameside Borough Council
Trafford Borough Council
Wakefield City Council
Walsall Borough Council
Wigan Borough Council
Wirral Borough Council
Wolverhampton City Council

Greater London Authority

Greater London Authority

Welsh Principal Areas

Blaenau Gwent
Bridgend (Pen-y-bont ar Ogwr)
Caerphilly (Caerffili)
Cardiff (Caerdydd)
Carmarthenshire (Sir Gaerfyrddin)
Ceredigion
Conwy
Denbighshire (Sir Ddinbych)
Flintshire (Sir y Fflint)
Gwynedd
Isle of Anglesey (Ynys Môn)
Merthyr Tydfil (Merthyr Tudful)
Monmouthshire (Sir Fynwy)
Neath Port Talbot (Castell-nedd Port Talbot)
Newport (Casnewydd)
Pembrokeshire (Sir Benfro)
Powys
Rhondda Cynon Taf
Swansea (Abertawe)
Torfaen (Tor-faen)
Vale of Glamorgan (Bro Morgannwg)
Wrexham (Wreccsam)

Detailed Guidance

Question number	Why are you asking this question?	Further guidance on how to respond
Consent Questions		
CQ1	<p>The Domestic Abuse Act requires our office to publish a report into the provision of community-based services. We therefore need to be able to use data provided in this survey within our final report.</p> <p>We do, however, recognise the commercial sensitivity of some of the questions being asked, and will anonymise and aggregate responses in our report to Tier One local authority areas.</p>	You must provide consent to proceed with the survey.
CQ2	We may need to re-contact you to clarify your response to the survey or ask further follow-up questions.	
CQ3	We have commissioned an independent social research organisation (Tonic) to clean the data provided through SmartSurvey, and code open-text responses.	
Section 1: Respondent details		
Q1.1	<p>We are asking for this information so we can check where respondents differ from the named respondent we have already recorded for each managing organisation.</p> <p>We may also contact you to ask any follow-up or clarification questions related to your response.</p>	It is important that you provide these details, <u>even if you have not given us permission to re-contact you</u> , so we are able to check whether any duplicate responses are from the same respondent or different respondents within your organisation.
Section 2: Organisation details		
Q2.1	We are asking this question so we can understand what organisations are providing domestic abuse services, and cross-check where we	Please provide the name of your managing organisation, rather than your domestic abuse service.

Question number	Why are you asking this question?	Further guidance on how to respond
	receive multiple responses from the same organisation (e.g. for different domestic abuse services).	If you are a local authority that provides in-house domestic abuse services, please provide the name of your local authority.
Q.2(a)	<p>We are asking this question to understand where domestic abuse victims / survivors from specific communities can access support from 'by and for' organisations, who may be more likely to understand and cater to the intersectional needs of that community.</p> <p>We will also be analysing whether these types of organisations are less likely to receive statutory funding, based on responses to other questions in the survey.</p>	<p>Please select the definition which most closely aligns with your organisation, even if this does not exactly reflect who your organisation is for.</p> <p>For example, if your organisation is designed and delivered by and for Latin American women, please select "Organisation is designed and delivered by and for Black and minoritised people".</p> <p>You can then provide further specification on exactly who your organisation is by and for in the free text box.</p> <p>If you are a by and for organisation but none of the categories provided align with your organisation, please select "organisation can not be described using any of the above categories" and use the free text box to further describe in what way your support is by and for.</p> <p>If your organisation is run by women only and your services are exclusively for women, you do not need to use this question to provide this information. Q2.4 will give you the opportunity to cover this in detail.</p> <p>If you are not a by and for organisation, please select "organisation can not be described using any of the above categories".</p>
Q2.2(b)	You will only be asked this question if you select one of the by and for categories in response to	Please select any that apply and use the free text box to describe any support that is not covered in the

Question number	Why are you asking this question?	Further guidance on how to respond
	<p>Q2.2(a)</p> <p>We are asking this question so we can understand the range of VAWG services and other intersectional support which ‘by and for’ organisations usually provide.</p>	<p>response options.</p>
Q2.3(a)	<p>You will only be asked this question if you do not select one of the by and for categories in response to Q2.2(a)</p> <p>We are asking this question to understand more about the different types of organisations within which support is provided to domestic abuse victims / survivors.</p> <p>We will also be analysing responses to this question with other parts of the survey to understand whether the support provided, or funding landscape, differs depending on the type of organisation.</p>	<p>Please select the description which most closely aligns with your organisation.</p> <p>If the main focus of your organisation is on preventing or responding to domestic abuse or other aspects of VAWG, please select one of the first five options.</p> <p>If you provide services outside of a VAWG context, and VAWG (or specific forms of VAWG) is not the main focus of your organisation, please select ‘organisation with broader remit’. You may still consider yourself a VAWG organisation where this is th</p> <p>Where we refer to domestic abuse and VAWG, this could include any work with children and young people.</p>
Q2.3(b)	<p>You will only be asked this question if you select “Organisation with specific focus on another form of VAWG” in response to Q2.3(a).</p> <p>We are asking this question to understand what type of organisations there are which provide support to domestic abuse survivors through focussing on other aspects of VAWG.</p>	<p>Please select any aspects / forms of VAWG which your organisation focus on.</p>
Q.2.4(a)	<p>We are asking this question to understand where there is provision of single-sex or single-gender domestic abuse support.</p>	<p>Please use the free text box to provide any further information which you think is necessary to help us understand the nature of your</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		support.
Q2.4(b)	<p>You will only be asked this question if you select “All of our domestic abuse services are for women only” or “We provide a mixture of domestic abuse services for men and women (but services are single gender or single sex)” in response to Q2.3(a).</p> <p>We are asking this question to understand in which areas there is provision of domestic abuse services for women that are delivered or managed exclusively by women.</p>	Please select all that apply.
Section 3: Your services		
Q3.1	We are asking you to name the domestic abuse services that your organisation provides so that we can later identify the types of domestic abuse support each service provides and the location(s) where your services are available.	<p>It is important when completing this question that you leave any unnecessary rows blank.</p> <p>If you provide a service that is not exclusively for domestic abuse survivors, but the service still supports domestic abuse victims / survivors in relation to their experience of abuse, please continue to include this here. For example, this could include services which focus on multiple or other aspects of VAWG.</p> <p>Please provide either your service name (e.g. the Us Too Project) or a more descriptive name (e.g. IDVA service) depending on which works best for your organisation.</p> <p>If you provide more than ten domestic abuse services, please contact our office.</p>
Q3.2	We are asking this so we can understand who is able to access your services and the extent to which	This question will automatically feed through any services you named in response to Q3.1.

Question number	Why are you asking this question?	Further guidance on how to respond
	<p>support for domestic abuse victims / survivors extends beyond services that are exclusively for those who have experienced domestic abuse. This will help us contextualise our advice around how domestic abuse support is commissioned and funded.</p>	<p>If you named less than ten services, please leave any unlabelled rows empty.</p>
Q3.3(a)	<p>We are asking you to name the locations where you provide domestic abuse services so we can identify where there are gaps in provision.</p> <p>We are grouping by tier one local authority areas as this approach is consistent with the domestic abuse duty on Tier One local authorities regarding the provision of support for victims and their children within safe accommodation.</p>	<p>It is important when completing this question that you leave any unnecessary rows blank.</p> <p>Please make sure you respond using the tier one / single tier local authority areas provided in the MS Excel download.</p> <p>Please respond based on where your services are provided, rather than where you receive referrals from.</p> <p>If you provide services remotely (e.g. national helplines), please include a response stating 'England', 'Wales', or 'England and Wales', depending on which nation(s) your services are available in.</p> <p>If you provide domestic abuse services in more than 10 tier one local authority areas, please contact our office.</p>
Q3.3(b)	<p>We are asking these questions so we can understand exactly which of your domestic abuse services are available in each location.</p> <p>You will only be asked Q3.3(c) if you respond 'No' to Q3.3(b).</p>	<p>Please select 'Yes' only if you provide all of the domestic abuse services you named in response to Q3.1 in all of the areas you named in response to Q3.3(a).</p>
Q3.3(c)	<p>You will only be asked Q3.3(c) if you respond 'No' to Q3.3(b).</p> <p>We are asking these questions so we can understand exactly which of your domestic abuse services are available in each location.</p>	<p>For each row (location), please select / tick the services that you provide in that location.</p> <p>If you named less than ten services or less than 10 locations, please leave any unlabelled rows or columns</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		blank.
Q3.4	<p>We are asking which categories your services fall under, so we can understand which the type of support your organisation provides.</p> <p>We will ask more detailed questions in relation to each type of support depending on how you identify the availability of each service against each category</p> <p>Please note that for behaviour-change interventions, our office is undertaking another survey with more detailed questions on this type of support.</p>	<p>Please respond based on whether you think that one or more of the services you named in response to Q3.1 falls under each category of service provided.</p> <p>Each category could include support for children and young people.</p> <p>It may be the case that a service provides domestic abuse support that fits under more than one of the categories provided. Where this is the case, please select all categories that apply.</p>
Q3.5	<p>We are asking this question so we can understand what dedicated support is available to children and young people. You will be asked further questions on this support if you respond 'yes' to this question.</p>	
Section 4: Your services		
Q4.1	<p>You will only be direction to Section 5 if you indicate that you provide dedicated children and young people support in response to Q3.5.</p> <p>We are asking you to identify which of your services provide dedicated support to children and young people so we can match this against the areas where this service is available.</p> <p>We are also interested in understanding exactly what type of children and young people support your organisation provides.</p>	<p>For each service, please tick any support you provide to children and young people.</p> <p>If you named less than ten services, please leave any unlabelled rows blank.</p>
Q4.2	<p>We are asking this question so we can make sure we capture any categories of children and young people support in relation to domestic abuse that we have missed in response options for Q4.1.</p>	<p>Please use this question to briefly describe any support you provide to children and young people in relation to domestic abuse that is not captured in Q4.1.</p>

Question number	Why are you asking this question?	Further guidance on how to respond
Q4.3	<p>We are asking this question so we can understand if there are any areas where children or young people are unable to access appropriate dedicated support because of their age.</p>	<p>You may wish to also use this question to indicate whether the age range is set as part of your referral criteria, or just the age range that you usually support.</p> <p>If you named less than ten services, please leave any unlabelled rows blank.</p>
Section 5: Community-based services (including recovery work outside of accommodation-based services)		
Q5.1	<p>You will only be direction to Section 5 if you indicate that you provide community-based services or recovery work outside of an accommodation-based setting in response to Q3.4.</p> <p>We are asking this question so we can identify which of your services provide community-based support. This will help us specifically map community-based provision across England and Wales.</p>	<p>For each service, please select 'yes' where you provide community-based support or recover work outside of an accommodation-based setting.</p> <p>If you named less than ten services in Q3.1, please leave any unlabelled rows blank.</p>
Q5.2	<p>We are asking this question so we can understand exactly what type of community-based support is available in each local authority area in England and Wales.</p>	<p>For each location, please select tick the community-based support you provide in the area. If you do not provide any community-based support in the location, please leave the row blank.</p> <p>If you named less than ten locations, please also leave any unlabelled rows blank.</p> <p>If we have missed any types of community-based support or recovery work that you provide, please tick 'other type of community-based support' and provide further details in the free text box beneath this question.</p> <p>If you require further definitions around what we mean by each type of support (e.g. floating support vs</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		outreach), please refer to Appendix 3 of The Women's Aid Annual Audit .
Q5.3	We want to understand the extent to which community-based support is co-located in professional settings and whether survivors / victims can access support in different locations.	Please select all responses that apply across any of your community-based support.
Q5.4	We are asking these questions to understand the extent to which community-based domestic abuse support is tailored towards the needs and requirements of different communities and / or groups of victims and survivors.	<p>Please only tick options where you are able to provide further detail on exactly how your support is tailored specifically towards the needs of each group in Q5.4(c).</p> <p>It may be the case that for some groups your answer only partially applies. For example, if you provide dedicated support to victims / survivors with autism, please select 'Victims / survivors with learning disabilities, autism or both' and then specify in your response to Q5.4(c).</p>
Q5.5	<p>We are asking these questions to understand the extent to which different communities and / or groups of victims and survivors are able to access community-based domestic abuse support.</p> <p>While similar to Q5.4, this is purely about eligibility rather than whether the support provided is tailored.</p>	<p>If you would usually always accept victims / survivors which fall under each category, please select 'would be accepted, and full service provided'.</p> <p>If there is another service available in your area who may be able to provide more appropriate support for , and you actively refer or signpost the referral to this service, please select either 'Would be formally referred onto another more specialist service' or 'Would be signposted to another more specialist service'. Please then use Q5.5(c) to elaborate.</p> <p>If access to support would depend on other factors, please select 'Access to support would depend on other factors e.g. clinical judgement'. Please then use Q5.5(c) to elaborate.</p> <p>It may be the case that more than</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		<p>one of these options applies depending on the victim / survivor. If this is the case, please select all options that apply and use Q5.5(c) to elaborate.</p>
Q5.6	<p>We are asking this question to understand whether victims / survivors who are facing different levels of risk are able to access community-based support in each area.</p>	<p>We understand that different services may use different approaches to assessing or categorising risk, and that some may not place victims / survivors into risk categories.</p> <p>Please select the most appropriate response based on your approach to assessing risk, and whether you accept candidates assessed at that risk level onto any of your community-based services.</p>
Q5.7	<p>We are asking this question to understand the total amount of domestic abuse victims / survivors receiving community-based support in each tier one local authority area in England and Wales.</p>	<p>Please closely follow the guidance provided in the question when identifying the total number of referrals received, engaged with, and repeated support provided to.</p> <p>If possible, please also provide a breakdown by tier one local authority area. There is an option in the final row to provide totals across all areas if you are unable to provide this breakdown.</p> <p>Where you provide community-based services that support domestic abuse victims / survivors in relation to their experience of abuse, but this service is not exclusive to DA survivors (e.g. sexual violence service) please respond based on all referrals to this service. Q5.8 will ask you to provide an estimate of the % of referrals you receive that are DA-related.</p>
Q5.8	<p>We are asking this question to provide further context to Q5.7 where we know that some services will be available to those who have not experienced domestic abuse (e.g. sexual violence services).</p>	<p>Please select 100% if all of your community-based support services are exclusively for DA victims / survivors.</p>
Q5.9	<p>We are asking this question so we</p>	<p>By average waiting time, we mean</p>

Question number	Why are you asking this question?	Further guidance on how to respond
	can understand how long it usually takes for victims / survivors to access community-based support, and how this compares between different local authority areas in England and Wales.	<p>the period between when the first referral is made and when the victim / survivor starts receiving support.</p> <p>If you named less than ten locations in Q3.3, please leave any unlabelled rows blank.</p>
Section 6: Accommodation-based services		
Q6.1	<p>You will only be direction to Section 6 if you indicate that you provide accommodation-based services in response to Q3.4.</p> <p>We are asking this question so we can identify which of your services provide accommodation-based support. This will help us to map accommodation-based provision across England and Wales.</p>	<p>For each service, please select 'yes' where you provide accommodation-based support. This could include provision of refuge or other forms of accommodation for domestic abuse victims / survivors.</p> <p>If you named less than ten services in Q3.1, please leave any unlabelled rows blank.</p>
Q6.2	We are asking this question to ascertain the tier one local authority areas where refuge provision is available.	<p>Please select 'yes' if all of you provide refuge provision (as defined in the question) in all of the areas where you provide accommodation-based support.</p> <p>Please select 'varies by service or local authority area' if this is not always the case, and provide further details in the free text box.</p>
Q6.3	We are asking these questions to understand the extent to which accommodation-based support is tailored towards the needs and requirements of different communities and / or groups of victims and survivors.	<p>Please only tick options where you are able to provide further detail on exactly how your accommodation is tailored specifically towards the needs of each group in Q6.3(c).</p> <p>It may be the case that for some groups your answer only partially applies. For example, if you provide dedicated accommodation to victims / survivors with autism, please select 'Victims / survivors with learning disabilities, autism or both' and then specify in your response to Q6.3(c).</p>
Q6.4	We are asking these questions to	If you would usually always accept

Question number	Why are you asking this question?	Further guidance on how to respond
	<p>understand the extent to which different communities and / or groups of victims and survivors are able to access accommodation-based support.</p> <p>While similar to Q6.3, this is purely about eligibility rather than whether the support provided is tailored.</p>	<p>victims / survivors which fall under each category, please select 'would be accepted, and full service provided'.</p> <p>If there is another accommodation-based service available in your area who may be able to provide more appropriate support for the referral, and you actively refer or signpost the referral to this service, please select either 'Would be formally referred onto another more specialist service' or 'Would be signposted to another more specialist service'. Please then use Q6.4(c) to elaborate.</p> <p>If access to accommodation would depend on other factors, please select 'Access to support would depend on other factors e.g. clinical judgement'. Please then use Q6.4(c) to elaborate.</p> <p>It may be the case that more than one of these options applies depending on the victim / survivor. If this is the case, please select all options that apply and use Q6.4(c) to elaborate.</p> <p>We recognise that for 'victims / survivors with children' that your response is likely to be contextual on age, sex / gender, and number of children. Please therefore use Q6.4(c) to further elaborate your response to this category.</p>
Q6.5	<p>We are asking this question to understand the total amount of domestic abuse victims / survivors receiving accommodation-based support in each tier one local authority area in England and Wales.</p>	<p>Please closely follow the guidance provided in the question when identifying the total number of referrals received, engaged with, and repeated support provided to.</p> <p>If possible, please also provide a breakdown by tier one local authority area. There is an option in the final</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		<p>row to provide totals across all areas if you are unable to provide this breakdown.</p> <p>Please leave any unlabelled rows blank.</p> <p>Where you provide accommodation that is not limited to victims / survivors of domestic abuse (e.g. accommodation is also available to those who have experienced other aspects of VAWG), please respond based on all referrals.</p>
Q6.6	We are asking this question to understand the total availability of accommodation for domestic abuse victims / survivors in each tier one local authority area in England and Wales.	<p>Please provide the total number of units you have available in each local authority area where you provide accommodation-based support.</p> <p>Where you do not provide accommodation-based support, please put '0' or leave the row blank.</p> <p>If you do not have this information split by local authority area, you can provide the total across all local authority areas in the final row.</p>
Q6.7	We want to understand the average length of stay in accommodation-based support to assess whether this differs by area, and to also understand the average length of support required for different victims / survivors (e.g. where refuge provision is targeted at different groups / communities).	Please select average length of stay based for each local authority area. If you are unable to provide this information by local authority area, please provide an estimate across all the local authority areas where you provide accommodation-based support.
Section 5: Questions across all services (staffing and funding)		
Q7.1	<p>We are asking this question to understand the total number of FTE staff which services rely on to deliver support for domestic abuse victims / survivors.</p> <p>We will use this information to highlight where there are differences in staffing in different areas of England and Wales, as well as to</p>	When responding to this question, please only consider staff who are working in services which support domestic abuse victims / survivors in relation to their experience of domestic abuse. This could include services which are focussed on other aspects of VAWG (e.g. sexual violence services).

Question number	Why are you asking this question?	Further guidance on how to respond
	<p>support guidance</p> <p>We are asking specifically about IDVAs and caseworkers so we can understand the number of staff providing ongoing 1-1 support to domestic abuse victims / survivors in the community. This is particularly important in the context of</p> <p>We refer to IDVA job title rather than qualification, so that we don't include staff who are qualified by not currently performing an IDVA role.</p>	<p>If possible, please provide a breakdown by local authority area. If staff are deployed between multiple sites across local authority areas depending on demand, please approximate the split based on time spent in each local authority area across the year ending March 2021.</p> <p>Alternatively, you can provide total number of staff across all local authority areas in the final row if it is not possible to provide this split.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.2	<p>We are asking this question so we can understand the extent to which vital domestic abuse services are relying on unpaid support.</p>	<p>When responding to this question, please only consider volunteer hours spent in services which support domestic abuse victims / survivors in relation to their experience of domestic abuse. This could include services which are focussed on other aspects of VAWG (e.g. sexual violence services).</p> <p>Please provide an approximation based on average hours volunteered per week in the last financial year.</p> <p>If possible, please provide an average by local authority area (i.e. total number of hours volunteered in each local authority area).</p> <p>Where this is not possible, please provide the average number of hours volunteered per week across all local authority areas where you provide DA support.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.3	We want to understand how different	Please select the main source of

Question number	Why are you asking this question?	Further guidance on how to respond
	<p>types of domestic abuse support are funded and the sources of funding which each type of support relies on.</p> <p>This question is repeated five times – once for each of the categories of support described in Q3.4.</p>	<p>funding in the first column, and any other sources of funding in the next three columns.</p> <p>If you are jointly funded (e.g. 50-50 by local authority and PCC), please provide the category of one funder in the first column and another in the second column, and then use the open text box to elaborate further.</p> <p>Where possible, please provide a breakdown of funding sources by local authority area. Alternatively, you can use the last row to provide a response based on funding across all of your local authority areas.</p> <p>Where you do not provide the type of support the question is asking about in the local authority area, please leave the row blank.</p> <p>Where you do not provide the type of support the question is asking about in any of your local authority areas, please leave the question blank.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.4	<p>We are asking this question to understand the extent to which domestic abuse services are reliant on additional sources of funding outside of their largest source.</p>	<p>If your main source of funding is from multiple funders but a single source (e.g. joint funding pot by multiple PCCs and / or local authorities), please include all funding from this source in the definition of 'main source'.</p> <p>Where you bid separately for different sources of funding (including from the same source), please only include the largest award in the definition of 'main source'.</p> <p>Where possible, please provide a response by local authority area.</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		<p>Alternatively, you can use the last row to provide a response based on funding across all of your local authority areas.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.5	<p>We are asking this question to understand the total number of sources of funding which domestic abuse services rely on.</p> <p>This will help us to evidence where the funding landscape is hindering long-term planning by domestic abuse services and highlight the need for statutory funding for the sector.</p>	<p>Where you receive funding from multiple funders but a single source (e.g. joint funding pot by multiple PCCs and / or local authorities), please class this as one source of funding.</p> <p>Where you successfully bid funding from the same source in multiple funding rounds, please class each bid as a separate source of funding.</p> <p>Where possible, please provide a response by local authority area. Alternatively, you can use the last row to provide a response based on funding across all of your local authority areas.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.6	<p>We are asking this to understand the extent to which funding is guaranteed for services which support domestic abuse victims / survivors.</p> <p>This will help us to evidence where the funding landscape is hindering long-term planning by domestic abuse services and highlight the need for statutory funding for the sector.</p>	<p>Please respond based on the length of time that your main source of funding is usually secured for rather than how long you have received funding from that source for. For example, if you need to bid for the funding every year, please select 'over six months and up to one year', even if this funding is usually awarded.</p> <p>Where possible, please provide a response by local authority area. Alternatively, you can use the last row to provide a response based on</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		<p>funding across all local authority areas where you provide DA support.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.7 / Q7.8	<p>We are asking these questions to understand the total amount spent on domestic abuse support in each local authority area.</p> <p>This will help us highlight where there are differences between different parts of England and Wales, as well as supporting evidence on the cost of providing DA support (and funding gaps) ahead of the upcoming Spending Review and Victims Bill.</p> <p>We recognise the commercial sensitivity of this question (and more generally all questions relating to staffing and funding), and will be anonymising responses and aggregating findings to a level where services can not be identified.</p>	<p>Where possible, please provide a breakdown by local authority area and type of support.</p> <p>We appreciate that this may be difficult given funding may be provided across multiple local authority areas or for services that provide multiple categories of support. An approximation is fine.</p> <p>If you named less than ten local authority areas in Q3.3, please leave any unlabelled rows blank.</p>
Q7.9	<p>We are asking these questions so we can highlight the number of organisations who have had to provide domestic abuse support without dedicated funding in the last financial year.</p>	<p>Please respond based on whether you lost dedicated funding for any of your services.</p> <p>Use the open text box to provide as much additional detail as possible, particularly regarding the local authority area or the type of support that was not receiving dedicated funding.</p> <p>If you respond yes to Q7.9(a) please indicate how (or whether) you were able to keep this service running in Q7.9(b).</p> <p>If you respond no to Q7.9(a) please skip Q7.9(b).</p>
Q7.10	<p>We are asking these questions so we can highlight the number of</p>	<p>Please do not include any services in response to this question that were</p>

Question number	Why are you asking this question?	Further guidance on how to respond
	organisations who have had to cease one or more of their domestic abuse services due to limited funding.	ceased because a contract was awarded to another provider.
Q7.11	We are asking these questions to understand the extent to which funding received in the last financial year was a short-term source related to the Covid-19 pandemic.	<p>Please indicate any sources which you received emergency funding from for any of your domestic abuse services in the last financial year.</p> <p>If you respond yes to this question, you will be asked to provide the total amount of emergency funding received in the last financial year and how much of this was carried through to the current financial year. Please provide this by local authority area where possible.</p> <p>Where you have received new emergency Covid funding in the current financial year (i.e. not technically 'continued' from the last financial year), please include this in your response to Q7.11(c).</p>
Section 8: Interpreters		
Q8.1	We are asking this question to better understand how service users who do not speak English are able to access services across England and Wales, and how services respond to their needs.	<p>This question relates to how domestic abuse services themselves can support people who do not speak English, and is not in relation to support services having to provide interpreting for other services (such as statutory services).</p> <p>Your answer to this question will depend on what interpreting services are required, and you may select multiple options.</p> <p>For example, you may have staff in the organisation who can interpret some languages, but not all of the languages that your service users speak, and so may also need to access external interpreters for services. Equally, depending on the interpreting required, you may find it easier or harder to access external</p>

Question number	Why are you asking this question?	Further guidance on how to respond
		<p>interpreting services, and so may still say that in every case you are not always able to access services.</p> <p>Where you are an organisation who have staff who can interpret, please</p>
Q8.2	We are asking this question to better understand how service users with learning disabilities, autism or both, and who may need communications support, are able to access services, and how those services can respond to their needs.	<p>As with question 8.1, this question relates to how domestic abuse services themselves can support people with communications needs, and is not in relation to support services having to provide communications support for other services (such as statutory services).</p> <p>Again, your answer to this question may depend on what communications support is required, and you may select multiple options.</p> <p>Please provide information about what communications support you provide in the open text box, if you have selected any of a – c.</p>
Q8.3	We are asking this question to provide an opportunity to provide greater detail or clarification about any of the answers you have given in this section.	<p>This is an opportunity to provide further detail in response to your answers to the questions in this section.</p> <p>In particular, you might wish to provide further clarification on what languages you are able to offer in-house interpretation for, whether your access to interpreters or communication support differs by area or service, and whether access to interpreters or communications support has changed over time.</p>
Section 9: Open-access support		
Q9.1	We are asking this question to understand what open-access services you provide, including national provision.	Where you provide open-access services, please include here a brief description of the service (such as helpline, web-chat, or drop-in service), who the service is designed for, and where the service is

Question number	Why are you asking this question?	Further guidance on how to respond
		<p>delivered.</p> <p>If possible, please provide information about number of service users for this service, such as number of helpline contacts in 2020/21.</p> <p>Where the service is a national one (such as a national helpline), please tell us which nations the service is delivered in across the UK.</p>
Section 10		
Section 10: Feedback		
Q10.1	We are asking this question to invite respondents to provide any additional information that you think we may have missed during the survey, and also to get feedback from you about the process of answering our questions.	<p>This is an opportunity for you to provide any information you think is pertinent to our mapping work, and give feedback on the process.</p> <p>This is useful to us to ensure we have captured everything you think we will need, as well as help inform our approach to any future mapping work we might do.</p>

Full list of questions

This list of questions is provided so that you can consider what information will be asked before going into the online survey.

Please note, you will not necessarily be asked all questions, depending on how you answer the survey (for example, if you do not say that you run accommodation-based services, you will not be asked any questions about this).

Please do not complete this survey and return it to us – please use the online survey. If you have trouble completing the online survey please contact us at commissioner@domesticabusecommissioner.independent.gov.uk

Section 1: Respondent details

Q1.1 Please provide the following details about yourself.

We are asking for this information so we can check where respondents differ from the named respondent we have already recorded for each managing organisation.

We may also contact you to ask any follow-up or clarification questions related to your response.

Name: [Open text]

Role: [Open text]

E-mail address: [Open text]

Section 2: Organisation details

Q2.1 What is the name of your organisation?

Q2.2 (a) Are you a specialist ‘by and for’ organisation, and if so, does your organisation fall under any of the below categories? [multi-choice]

We use the term ‘by and for’ to mean organisations that are designed and delivered by and for people who are minoritized (including race, disability, sexual orientation, transgender identity, religion or age). These services will be rooted in the communities that they serve, and may include wrap-around holistic recovery and support that address a victim / survivor’s full range of needs, beyond purely domestic abuse support.

Please select the response that most closely correlates with your organisation, and use the free text box to provide any further detail on who exactly the organisation is by and for.

We will ask separately about services that are women's services run by women.

- a. Organisation is designed and delivered by and for Black and minoritized people
- b. Organisation is designed and delivered by and for Deaf people
- c. Organisation is designed and delivered by and for disabled people
- d. Organisation is designed and delivered by and for LGBT+ people
- e. Organisation can not be described using any of the above categories

Comments:

[Response (a) – (d), skip questions 2.3 and 2.4 page 5]

[Response = (e) , skip q2.2 or 2.4]

Q2.2 (b) What does your organisation provide support for? [multi-choice]

Please select all that apply, and use the free text box to provide any further information on other issues you provide support for either within or outside of a VAWG (Violence Against Women and Girls) context.

- a. Domestic abuse
- b. Sexual Violence
- c. So-called 'honour-based' abuse including Forced Marriage and FGM
- d. Stalking
- e. Other forms of VAWG (please specify)
- f. Other issues outside of VAWG context (please specify)

Detail on other services:

Q2.3(a) Which of the following best describes your organisation overall?

[single-choice]

1. **Domestic abuse organisation:** Your organisation's main focus is support for victims / survivors of domestic abuse. This could include where domestic abuse happens alongside other aspects of Violence Against Women and Girls (VAWG), and you may also provide support in relation to other aspects of VAWG.
2. **Domestic abuse perpetrator intervention organisation:** Your organisation's main focus is working with perpetrators to change their behaviour and/or manage their risk.

3. **Domestic abuse organisation and perpetrator intervention:** Your organisation has a joint focus on both supporting victims / survivors of domestic abuse and working with perpetrators to change their behaviour and / or manage risk.
4. **Organisation with specific focus on another form of Violence Against Women and Girls (VAWG):** Your organisation's main focus is on another form of VAWG, such as sexual violence or exploitation, forced marriage, female genital mutilation, trafficking or stalking, which includes support for victims / survivors of domestic abuse as part of this specialist service. For example, a sexual violence organisation.
5. **Violence Against Women and Girls (VAWG) organisation:** Your organisation provides some specific support for victims / survivors of domestic abuse as part of a wider response to multiple forms of VAWG. You provide support for all forms of VAWG, and there is not one form of VAWG that is the main focus of your organisation.
6. **Organisation with broader remit:** Your organisation has a remit which extends beyond VAWG, but your organisation provides some specific support for victims / survivors of domestic abuse. For example, you provide support to victims of other crime types.
7. **Public Sector organisation:** You are part of a public sector or statutory agency (e.g. a Local Authority) that provides in-house domestic abuse or VAWG services, rather than solely commissioning other organisations to provide these services. For example, Independent Domestic Violence Advisers (IDVAs) employed directly by local authorities or Sexual Assault Referral Centres (SARCs).

Only asked if answered 4 to question 2.3a:

Q2.3(b) What form(s) of VAWG is your organisation's main focus? [multi-choice]

- a. Sexual violence
- b. So-called 'honour-based' abuse including forced marriage and female genital mutilation (FGM)
- c. Stalking
- d. Trafficking
- e. Other (please specify)

Q2.4 (a) Are the domestic abuse services your organisation provides specific to any gender or sex? [multi-choice]

Please select all that apply and use the free text box to provide further elaboration (if required).

1. All of our domestic abuse services are for women only
2. All of our domestic abuse services are for men only
3. We provide a mixture of domestic abuse services for men and women (but services are single gender or single sex)
4. We provide domestic abuse services that are not gender or sex specific

Further elaboration:

[Free text]

[IF RESPONSE = 2 or 4, SKIP question 2.4b]

Q2.4 (b) Are any male staff or volunteers involved in any of the below capacities when running your domestic abuse services?

Please select all that apply.

We are asking this question to understand where there is provision of domestic abuse services for women that are delivered or managed exclusively by women.

1. Staff or volunteers providing direct services to women and/or children
2. Staff or volunteers in other services
3. Staff or volunteer maintenance, contractors or consultants
4. Members of management committee, trustee board or any type of governance/advisory group.

Section 3: Your services

Q3.1 Please provide the name(s) of your domestic abuse service(s).

If you provide a service that is not exclusively for domestic abuse survivors, but the service still supports domestic abuse victims / survivors in relation to their experience of abuse, please continue to include this here.

Please provide either your service name (e.g. the Us Too Project) or a more descriptive name (e.g. IDVA service) depending on which works best for your organisation.

If you provide more than 10 domestic abuse-related services, please get in touch with the domestic abuse commissioner's office at commissioner@domesticabusecommissioner.independent.gov.uk

Please leave any unnecessary rows blank.

Service 1	[Open text response]
------------------	----------------------

Service 2	[Open text response]
------------------	----------------------

...

Service 10	[Open text response]
-------------------	----------------------

Q3.2 Who can access these services?

- **Domestic abuse victims / survivors** could include anyone who is affected by domestic abuse, including children.
- **By 'broader group of users'**, we mean the service is not just exclusively for domestic abuse survivors (e.g. sexual violence services or specialist by and for organisations who provide wider support within the community). This may also include people who are engaged as part of preventative work.
- **By 'Domestic abuse perpetrators or those exhibiting abusive behaviours'**, we mean services designed to change the behaviours of adults perpetrating domestic abuse or adults / children exhibiting abusive behaviours in a domestic context (e.g. child or adolescent to parental abuse).

Services

Available to:

[Autofill from Q3.1]

Single select dropdown:

- *DA victims / survivors only, including children*
- *Broader group of users*
- *DA perpetrators or those exhibiting abusive behaviours*

Q3.3(a) In which Tier 1 local authority areas are your services provided?

Please name any local authority areas in which your domestic abuse services are provided.

You can name up to 10 local authorities. If your services are based in more than 10 local authority areas, please get in touch with the domestic abuse commissioner's office at commissioner@domesticabusecommissioner.independent.gov.uk

If you run national services (such as national helplines), please also include a line stating which nation the service is available in (England or Wales or England and Wales).

When choosing location(s), please select the local authority area(s) where your services are based or provided, rather than where you receive referrals from.

Please provide your response based on single tier or tier one local authorities (or Greater London Authority), rather than district council areas. The full list of applicable local authorities is available here (Excel download): Tier one local authority areas

We will ask which services are available in which Local Authority areas, or nations, later on in this survey.

Please leave any unnecessary rows blank.

Local Authority 1	[Open text response]
--------------------------	----------------------

Local Authority 2	[Open text response]
--------------------------	----------------------

...

Local Authority 10	[Open text response]
---------------------------	----------------------

Q3.3(b) Are all of your domestic abuse services provided in each of these local authority areas? [single choice]

1. Yes

2. No

Page 13

Q3.3(c) Please identify which services are available in each local authority area.

[Autofill service names
based on response to

[Autofill service names
based on response to

	Q3.1)]	Q3.1)]
[Autofill local authority areas based on response to Q3.3(a)]	<input type="checkbox"/>	<input type="checkbox"/>
[Autofill local authority areas based on response to Q3.3(a)]	<input type="checkbox"/>	<input type="checkbox"/>

The categories used in this next question are based on Routes to Support.

Routes to Support is the UK violence against women and girls service directory run in partnership with Women's Aid Federation of Northern Ireland, Scottish Women's Aid and Welsh Women's Aid. The information from Routes to Support feeds into the public directory on the Women's Aid website.

- **Accommodation-based services**, including refuge and other accommodation. This service may include some forms of recovery work within an accommodation-based setting.
- **Community-based services**, including floating support, outreach, advocacy / caseworker roles.
- **Recovery work**, including counselling, group work and support groups
- **Open access services**, including helplines, drop ins and online web chats
- **Behaviour-change interventions**, such as domestic abuse perpetrator programmes.
- **Prevention and awareness work**, such as educational work with schools.

Q3.4 Do any of your organisation's services fall under any of the below categories?

	Yes	No
1. Accommodation-based services	<input type="checkbox"/>	<input type="checkbox"/>
2. Community-based services <u>or</u> recovery work (outside of	<input type="checkbox"/>	<input type="checkbox"/>

accommodation)

3. Open access services	<input type="checkbox"/>	<input type="checkbox"/>
4. Behaviour-change interventions	<input type="checkbox"/>	<input type="checkbox"/>
5. Prevention and awareness work	<input type="checkbox"/>	<input type="checkbox"/>

Q3.5 Do any of your organisation's services have dedicated support for children and / or young people?

This could either be in relation to experience of domestic abuse in own home / family, in own intimate relations, or early intervention to address abusive behaviour.

1. Yes
2. No

Section 4: Provision for children and young people

Please note these questions will only be asked if you have stated that you have dedicated support for children and/or young people

Q4.1 Please identify which of your services include dedicated children and / or young people (CYP) support, and the type of support that is provided.
Please select all that apply.

Service	CYP who have experienced domestic abuse in their own home or family	CYP who are victims / survivors in own intimate relationships	CYP who are exhibiting abusive behaviour in own relationships	Other form of support for CYP	Service does not include dedicated CYP support
---------	---	---	---	-------------------------------	--

[Autofill
|
based
on
service
e
names
in
Q3.1]

☐☐☐☐☐

Q4.2 If you have identified any services as providing other forms of CYP support, please use the text box below to describe further.

[Open text]

Q4.3 What age ranges are you providing dedicated CYP support for? Please provide a lower and upper limit, e.g. 3 to 17 years old. Where the service does not include dedicated CYP support, please leave the row blank.

Service

Age range of children and young people supported

[Autofill based on service names in Q3.1]

[Open text]

Section 5: Community-based services (including recovery work outside of accommodation-based services)

Please note these questions will only be asked if you have stated that you provide community-based services

Q5.1 Which of your services provide community-based support for domestic abuse survivors (including recovery work outside of accommodation-based services)?

Yes No

[Autofill based on service names ☐ in Q3.1]

Q5.2 Does this support include any of the below interventions? Please select all that apply

[Autofill Location] Drop-down

1. Advocacy or caseworker support
2. Outreach
3. Floating support
4. Counselling
5. Group work / support groups
6. Other type of community-based support (please specify)

Q5.3 In which locations is this support provided?

Please select all that apply for each area where you provide community-based services or recovery work outside of accommodation-based services.

1. Within organisation's building (please select this option alongside other responses if services are co-located)
2. In survivor / victim's home
3. Police station
4. Criminal courts
5. Family courts
6. Health-based setting (e.g. hospitals)
7. Community centre (e.g. village hall)
8. Public location (e.g. café)
9. Housing services
10. Children's social care services
11. Other (please specify)

Q5.4(a) Is any of this support specific to any of the following groups of victims / survivors? Please select all that apply.

- By this, we mean that the support is specifically provided for and tailored to the needs of these victims / survivors, rather than eligibility. We will ask about eligibility criteria in Q5.5.
- Please note that by specific support for Deaf or disabled victims / survivors, we mean that the content of the support provided is specific to their lived experiences, rather than just accessibility adjustments (e.g. sign language, wheelchair ramps).

1. Black and minoritised victims / survivors
2. Deaf victims / survivors
3. Disabled victims / survivors
4. Victims / survivors with learning disabilities, autism or both
5. LGB (Lesbian, Gay or Bisexual) victims / survivors
6. Trans victims / survivors
7. Elderly or older victims / survivors
8. Young adult victims / survivors
9. Victims / survivors who are migrants and / or have no recourse to public funds

Q5.4(b) Is any of your support specific to any of the following groups of victims / survivors?

By this, we mean that the support is specifically provided for and tailored to the needs of these victims / survivors, rather than eligibility. We will ask about eligibility criteria in Q5.5.

1. Victims / survivors with high mental health needs
2. Victims / survivors with support needs related to alcohol
3. Victims / survivors with support needs related to other substances
4. Victims / survivors experiencing homelessness
5. Victims / survivors who have a history of offending

Q5.4(c) Please provide further elaboration on how your services are specific to any groups you selected in response to Q5.4(a) and Q5.4(b)

For example, this could include: staff training for bespoke provision whether this includes services provided exclusively for that group whether the provision is for a sub-set of the group you selected (e.g. age range for elderly or older victims / survivors)

[Open text]

Q5.5(a) How would you respond to a referral (including self-referral) from the following groups of victims / survivors? This may depend on the victim / survivor's preferences, and please select all that apply.

	Would be accepted, and full service provided	Would be formally referred onto another more specialist service	Would be signposted to another more specialist service	Access to support would depend on other factors e.g. clinical judgement
Black and minoritised victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims/Survivors with no recourse to public funds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deaf victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disabled victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors with learning disabilities, autism or both	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LGB victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trans victims /	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

survivors

Male victims /
survivors

☐☐☐☐

Q5.5 (b) Would the following groups of victims/survivors be eligible for any of your community-based services? Please select all that apply

	Would be accepted, and full service provided	Would be formally referred onto another more specialist service	Would be signposted to another more specialist service	Access to support would depend on other factors e.g. clinical judgement
Victims / survivors with high mental health needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors experiencing alcohol misuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors experiencing other substance misuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors experiencing homelessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors who have a history of offending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5.5(c) Where there are any limitations to any of your responses to Q5.5(a) or Q5.5(b) or if you would like to provide additional context, please elaborate further below.

[Open text]

Q5.6 Would you consider referrals from victims / survivors risk assessed under any of the below categories for your community-based support?

Please select all that apply.

1. Victims / survivors assessed at high risk
2. Victims / survivors assessed at medium risk
3. Victims / survivors assessed at standard risk
4. We do not categorise victims / survivors by risk
5. Other (please specify)

Q5.7 How many referrals did your organisation receive, accept, and engage with for community-based support in year ending March 2021?

- By referrals received, we mean the total number of referrals regardless of whether you accepted them. Where possible, please exclude duplicate referrals (for example, where one person is referred from multiple sources) and inappropriate referrals (where referral doesn't meet your referral criteria).
- For referrals engaged with, please only include referrals where you spoke with the victim / survivors following receipt of the referral. This could include a one-off conversation or session.
- By repeated support, we mean that support is provided on an ongoing basis e.g. through an assigned caseworker or attending series of group programmes.
- Please split by the tier 1 local authority area where your services are based rather than where the referrals came from. If you are unable to disaggregate

on this basis, please provide totals across all local authority areas where the service operates.

- If your service is not exclusive to those who have experienced domestic abuse, please respond based on all referrals (not just those who have experienced domestic abuse).
- An estimate is fine if you do not know the exact number.

Tier 1 local authority area	Number of referrals received	Number of referrals engaged with	Number of referrals repeated support provided to
<i>[Autofill based on response to Q3.3(a)]</i>	[Open numeric]	[Open numeric]	[Open numeric]

Or total across all areas:

Q5.8 Roughly what percentage of the referrals for your community-based support in year ending March 2021 accessed your services because of their experiences of domestic abuse?

An estimate is fine if you do not hold the exact data. If all your community-based services are exclusively for DA victims / survivors, please select 100%.

1. Less than 20%
2. 20% to less than 40%
3. 40% to less than 60%
4. 60% to less than 80%
5. 80% to less than 100%
6. 100%

Q5.9 If you hold waiting lists for your community-based services, please provide the average waiting time for referrals during year ending March 2021.

- An estimate is fine if you do not know exactly.
- If you are unable to disaggregate waiting times by tier 1 local authority area, please provide the average across all tier 1 local authority areas where you provide community-based services.

Tier 1 local authority area

[Autofill based on response to Q3.3(a)]

Average waiting time

1. Up to 1 week
2. Over 1 week and up to 2 weeks
3. Over 2 weeks and up to 1 month
4. Over 1 month and up to 3 months
5. Over 3 months and up to 6 months
6. More than 6 months
7. We do not hold waiting lists

Or average across all areas:

Section 6: Accommodation-based services

Please note that you will only be asked these questions if you have stated that you provide accommodation-based services.

Q6.1 Which of your services provide accommodation-based support?

[Autofill based on service names in Q3.1]

☐

Q6.2 Does your accommodation-based support meet the below definition of a refuge?

“Offers accommodation and support only for women experiencing domestic abuse which is tied to that accommodation. The address will not be publicly available. It will have a set number of places.

Residents will receive a planned programme of therapeutic and practical support from staff and access peer support from other residents. This will include:

- Access to information and advocacy
- Emotional support
- Access to specialist support workers (e.g. drugs/alcohol misuse, mental health, sexual abuse)
- Access to recovery work (e.g. counselling and group work)
- Access to support for children (where needed)
- Practical help
- Key work & support planning (work around support needs including e.g. parenting, finances, and wellbeing)
- Safety planning”

This could also include a specialist by and for refuge.

1. Yes
2. No
3. Varies by service or local authority area (please specify)

[Open text]

Q6.3(a) Is any of your accommodation-based support specific to any of the following groups of victims / survivors?

- By this, we mean that the support is specifically provided for and tailored to the needs of these victims / survivors, rather than eligibility. We will ask about eligibility criteria in Q6.4.
- Please note that by specific support for Deaf or disabled victims / survivors, we mean that the content of the support provided is specific to their lived experiences, rather than just accessibility adjustments (e.g. sign language, wheelchair ramps).

1. Black and minoritised victims / survivors
2. Deaf victims / survivors
3. Disabled victims / survivors
4. Victims / survivors with a learning disability, autism, or both
5. LGBT+ victims / survivors
6. Male victims / survivors
7. Female victims / survivors
8. Elderly or older victims / survivors
9. Young adult victims / survivors
10. Victims / survivors who are migrants and / or have no recourse to public funds

Q6.3(b) Is any of your accommodation-based support specific to any of the following groups of victims / survivors? Please select all that apply.

- By this, we mean that the support is specifically provided for and tailored to the needs of these victims / survivors, rather than eligibility. We will ask about eligibility criteria in Q6.4.

1. Victims / survivors with complex or high mental health needs
2. Victims / survivors experiencing alcohol misuse
3. Victims / survivors experiencing other substance misuse
4. Victims / survivors experiencing homelessness
5. Victims / survivors who have a history of offending

Q6.3(c) Please provide further elaboration on how your services are specific to any groups you selected in response to Q6.3(a) and Q6.3(b)

For example, this could include: staff training for bespoke provision whether this includes services provided exclusively for that group whether the provision is for a sub-set of the group you selected (e.g. age range for elderly or older victims / survivors)

[Open text]

Q6.4(a) How would you respond to a referral (including self-referral) from the following groups of victims / survivors? This may depend on the victim / survivor's preferences, and please select all that apply.

	Would be accepted, and full service provided	Would be formally referred onto another more specialist service	Would be signposted to another more specialist service	Access to support would depend on other factors e.g. clinical judgement
Victims / survivors with children who also require accommodation (please elaborate in Q6.4(c))	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Black and minoritised victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims/Survivors with no recourse to public funds	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deaf victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disabled victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors with learning disabilities, autism or both	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LGB victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trans victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Male victims / survivors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.4(b) Would the following groups of victims / survivors be eligible for any of your accommodation-based services?

Please select all that apply

	Would be accepted, and full service provided	Would be formally referred onto another more specialist service	Would be signposted to another more specialist service	Access to support would depend on clinical judgement
Victims / survivors with high mental health needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors experiencing alcohol misuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors experiencing other substance misuse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors experiencing homelessness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Victims / survivors who have a history of offending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6.4(c) Where there are any limitations to any of your responses to Q6.4(a) or Q6.4(b) or if you would like to provide additional context, please elaborate further below.

[Open text]

Q6.5 How many referrals did your organisation receive for accommodation-based support, and how many referrals did your organisation accept for accommodation-based support in year ending March 2021?

- By referrals received, we mean the total number of referrals regardless of whether you accepted them.

- Where possible, please exclude duplicate referrals (for example, where one person is referred from multiple sources) and inappropriate referrals (where referral doesn't meet your referral criteria).
- Please split by the tier 1 local authority area where your services are based rather than where the referrals came from. If you are unable to disaggregate on this basis, please provide totals across all local authority areas where the service operates.
- If your service is not exclusive to those who have experienced domestic abuse, please respond based on all referrals (not just those who have experienced domestic abuse).
- An estimate is fine if you do not know the exact number.

Tier 1 local authority area	Number of referrals received	Of which provided accommodation-based support to
<i>[Autofill based on response to Q3.3(a)]</i>	[Open numeric]	[Open numeric]
or total across all areas		

Q6.6 What is the total amount of units across your accommodation-based services? We use the term 'unit' to mean a bed space for one adult and their children.

Tier 1 local authority Area	Number of units
<i>[Autofill based on response to Q3.3(a)]</i>	[Open numeric]
or total across all areas	

Q6.7 What was the average length of stay in your accommodation-based services during year ending March 2021?

- An estimate is fine if you do not know the exact number.
- If you are unable to identify waiting times by tier 1 local authority area, please provide the average across all tier 1 local authority areas where you provide accommodation-based services.

	Average length of stay
<i>[Autofill based on response to Q3.3(a)]</i>	1. Up to 1 month 2. Over 1 month and up to 3 months 3. Over 3 months and up to 6 months 4. Over 6 months and up to 9 months 5. Over 9 months and up to 12 months 6. Over 12 months
or average across all areas	

Section 7: Questions across all services (Staffing and funding)

Where we refer to 'domestic abuse services' in these questions, we mean any service you included in response to Q3.1, including those that are not solely targeted at domestic abuse victims / survivors.

Q7.1 At the end of March 2021, how many full-time equivalent (FTE) staff members did your organisation employ in total across all of your services for domestic abuse victims / survivors?

- Please only include employed staff in response to this question. Q7.2 asks about volunteers.
- If staff are deployed between multiple sites across local authority areas depending on demand, please approximate the split based on time spent in each local authority area across the year ending March 2021. Alternatively, you can provide total number of staff across all local authority areas where it is not possible to provide this split.
- If your staff split their time between different roles (for example, IDVAs also fulfil other functions), please approximate their split between roles during year ending March 2021.
- By IDVAs (Independent Domestic Violence Advisors), we are referring to job-title not just holding IDVA qualification.

Tier 1 Local Authority Area	Number of FTE Staff - IDVAs	Number of FTE Staff – domestic abuse support workers in community-based services	Number of FTE staff – delivering other types of services	Number of FTE Staff admin/back office/management
<i>[Autofill based on response to Q3.3(a)]</i>	[Open numeric]	[Open numeric]	[Open numeric]	[Open numeric]
<i>Or [TOTAL]</i>				

Q7.2 During the financial year 2020/21, what was the approximate average number of hours volunteered per week across your organisation’s domestic abuse services?

Tier 1 Local Authority Area	Average volunteer hours per week
<i>[Autofill based on response to Q3.3(a)]</i>	[Open numeric]
or average across all areas	

Q7.3(a) What sources of funding do you receive for your community-based support or recovery work (outside of accommodation-based services)?

- Please think about the largest source of funding your service received in the last financial year 2020/21 when giving your answer.
- Please select any other sources of funding you received in each area in the same financial year.
- If applicable, please provide your response by local authority area.
- If you have more than three types of funding sources, or none of the below categories fit, please provide further details in the free text box.
- Please leave this question blank if you do not provide community-based or recovery work services.

Main source of funding

Other source of funding (1)

Other source of funding (2)

Other source of funding (3)

[Autofill
locations]

Single choice drop-down

'''

'''

'''

1. Funding from Local Authorities
2. Funding from Police and Crime Commissioners (PCCs)
3. Funding from Clinical Commissioning Groups (CCGs) and NHS Trusts
4. Funding through Criminal Justice Boards, Probation and Prison services
5. Central government grants
6. Grants from nationwide charities or trusts e.g. National Lottery, Comic Relief
7. *Allocation of funding for local spend from national DVA charities*
8. *Grants from regional or specialist charities*
9. *Fundraising and income generating activities*
10. *Internal reserves*
11. *Other (please specify below)*

**or total
funding
across all
areas**

Further details (if required):

[Open text]

Q7.3(b) What sources of funding do you receive for your accommodation-based services?

- Please think about the largest source of funding your service received in the last financial year 2020/21 when giving your answer.

- Please select any other sources of funding you received in each area in the same financial year.
- If applicable, please provide your response by local authority area.
- If you have more than three types of funding sources, or none of the below categories fit, please provide further details in the free text box.
- Please leave this question blank if you do not provide accommodation-based support.

	Main source of funding	Other source of funding (1)	Other source of funding (2)	Other source of funding (3)
[Autofill locations]	<u>Single choice drop-down</u>	""	""	""
	1. Funding from Local Authorities			
	2. Funding from Police and Crime Commissioners (PCCs)			
	3. Funding from Clinical Commissioning Groups (CCGs) and NHS Trusts			
	4. Funding through Criminal Justice Boards, Probation and Prison services			
	5. Central government grants			
	6. Grants from nationwide charities or trusts e.g. National Lottery, Comic Relief			
	7. <i>Allocation of funding for local spend from national DVA charities</i>			
	8. <i>Grants from regional or specialist charities</i>			
	9. <i>Fundraising and income generating activities</i>			
	10. <i>Internal reserves</i>			
	11. <i>Other (please specify below)</i>			

or total
funding
across all
areas

Further details (if required):

[Open text]

Q7.3(c) What sources of funding do you receive for your open-access support?

- Please think about the largest source of funding your service received in the last financial year 2020/21 when giving your answer.
- Please select any other sources of funding you received in each area in the same financial year.
- If applicable, please provide your response by local authority area.
- If you have more than three types of funding sources, or none of the below categories fit, please provide further details in the free text box.
- Please leave this question blank if you do not provide open-access support.

	Main source of funding	Other source of funding (1)	Other source of funding (2)	Other source of funding (3)
[Autofill locations]	<u>Single choice drop-down</u>	""	""	""
	1. Funding from Local Authorities			
	2. Funding from Police and Crime Commissioners (PCCs)			
	3. Funding from Clinical Commissioning Groups (CCGs) and NHS Trusts			
	4. Funding through Criminal Justice Boards, Probation and Prison services			
	5. Central government grants			
	6. Grants from nationwide charities or trusts e.g. National Lottery, Comic Relief			

7. *Allocation of funding for local spend from national DVA charities*
8. *Grants from regional or specialist charities*
9. *Fundraising and income generating activities*
10. *Internal reserves*
11. *Other (please specify below)*

**or total
funding
across all
areas**

Further details (if required):

[Open text]

Q7.3(d) What sources of funding do you receive for your behaviour-change interventions?

- Please think about the largest source of funding your service received in the last financial year 2020/21 when giving your answer.
- Please select any other sources of funding you received in each area in the same financial year.
- If applicable, please provide your response by local authority area.
- If you have more than three types of funding sources, or none of the below categories fit, please provide further details in the free text box.
- Please leave this question blank if you do not provide behaviour-change interventions.

Main source of funding

**Other
source
of
funding
(1)**

**Other
source
of
funding
(2)**

**Other
source
of
funding
(3)**

[Autofill
locations]

Single choice drop-down

'''

'''

'''

1. Funding from Local Authorities
2. Funding from Police and Crime Commissioners (PCCs)
3. Funding from Clinical Commissioning Groups (CCGs) and NHS Trusts
4. Funding through Criminal Justice Boards, Probation and Prison services
5. Central government grants
6. Grants from nationwide charities or trusts e.g. National Lottery, Comic Relief
7. *Allocation of funding for local spend from national DVA charities*
8. *Grants from regional or specialist charities*
9. *Fundraising and income generating activities*
10. *Internal reserves*
11. *Other (please specify below)*

**or total
funding
across all
areas**

Further details (if required):

[Open text]

Q7.3(e) What sources of funding do you receive for your prevention and awareness work?

- Please think about the largest source of funding your service received in the last financial year 2020/21 when giving your answer.
- Please select any other sources of funding you received in each area in the same financial year.
- If applicable, please provide your response by local authority area.
- If you have more than three types of funding sources, or none of the below categories fit, please provide further details in the free text box.
- Please leave this question blank if you do not provide prevention and awareness work.

	Main source of funding	Other source of funding (1)	Other source of funding (2)	Other source of funding (3)
[Autofill locations]	<u>Single choice drop-down</u>	""	""	""
	1. Funding from Local Authorities			
	2. Funding from Police and Crime Commissioners (PCCs)			
	3. Funding from Clinical Commissioning Groups (CCGs) and NHS Trusts			
	4. Funding through Criminal Justice Boards, Probation and Prison services			
	5. Central government grants			
	6. Grants from nationwide charities or trusts e.g. National Lottery, Comic Relief			
	7. <i>Allocation of funding for local spend from national DVA charities</i>			
	8. <i>Grants from regional or specialist charities</i>			
	9. <i>Fundraising and income generating activities</i>			
	10. <i>Internal reserves</i>			

11. Other (please specify below)

or total
funding
across all
areas

Further details (if required):

[Open text]

Q7.4 Across all your domestic abuse services, approximately what percentage (%) of your funding did your domestic abuse services receive from the main source of funding in the last financial year 2020/21?

If applicable, you can provide a breakdown by local authority area.

	% of total funding from main source
[Autofill locations]	<div>Single choice drop-down</div> <div><div>1. 75%–100%</div><div>2. 50%-74%</div><div>3. 25%-49%</div><div>4. Less than 25%</div></div>
or total funding across all areas	""

Q7.5 How many individual sources of funding did your organisation rely on to deliver domestic abuse services during the last financial year 2020/21?

- Please count multiple times if accessing more than one funding stream from the same source (e.g. if you received more than once grant from the same source or received funding from multiple local authorities).
- If applicable, please provide a breakdown by local authority area

[Autofill
locations]

[Numerical text]

or total
across all
areas

[Numerical text]

Q7.6 Thinking about the main source of funding your organisation typically receives, what duration is the funding for?

% of total funding from main source

[Autofill
locations]

Single choice drop-down

1. Over five years
2. Over three years and up to five years
3. Over one year and up to three years
4. Over six months and up to one year
5. Up to six months
6. One-off / ad hoc / no term

or across all
areas

""

Q7.7 What was your total annual income for DA services in each Local Authority area in the last financial year 2020/21?

- If possible, please provide a breakdown by local authority area.
- An estimate is fine if you do not know the exact amount.
- Please round figures to the nearest thousand pounds.

	Accommodation-based support	Community-based support or recovery work (outside of accommodation)	Open access services	Behaviour-change interventions	Prevention and awareness work	Other domestic abuse support	A
[Autofill locations]	[free text]	“”	“”	“”	“”	“”	“”
Or total across all areas	“”	“”	“”	“”	“”	“”	“”

Q7.8 What was your total annual expenditure for this Local Authority area in the last financial year 2020/21?

- If possible, please provide a breakdown by local authority area.
- An estimate is fine if you do not know the exact amount.
- Please round figures to the nearest thousand pounds.

	Accommodation-based support	Community-based support or recovery work (outside of accommodation)	Open access services	Behaviour-change interventions	Prevention and awareness work	Other domestic abuse support	A
[Autofill locations]	[free text]	“”	“”	“”	“”	“”	“”
Or total across all areas	“”	“”	“”	“”	“”	“”	“”

Q7.9(a) During the latest financial year 2020/21, did you experience any time period where one or more of your support services did not have any dedicated funding?

If yes, please provide details of the types of support that lost funding (e.g. accommodation, community-based) and in which local authority area(s) this was the case

1. Yes
2. No

Type of support ran without dedicated funding:

[Open text]

Q7.9(b) How did you continue to run services where they did not have a dedicated funding stream?

Please select all that apply or skip to the next question if you did not lose a dedicated funding stream.

1. Internal reserves
2. Staff volunteered time
3. Reduced scope / capacity of service
4. Suspended service temporarily and reintroduced before end of March 2020
5. Cancelled service
6. Other (please specify):

[Open text]

Q7.10 Thinking about the latest financial year 2020/21, were there any services that your organisation used to offer, that had to cease due to limited funding?

When answering this question, please think about services that were offered up to and including 2019/20, but ceased from 2020/21 as well as any services that ceased in-year during the financial year 2020/21.

If yes, please provide details of any services that had to cease due to limited funding, including the local authority area(s) in which they were based were based.

1. Yes
2. No

Details of services ceased:

[Open text]

Q7.11 (a) Did you receive emergency funding to respond to the Covid-19 pandemic during the latest financial year 2020/21? Please select all that apply.

1. Yes – Local Authority
2. Yes – PCC
3. Yes – National Government

4. Yes – Charitable trust
5. Yes – other
6. No

[If response /= 1-6, skip page 19]

Page 19

Q7.11 (b) How much emergency Covid funding did you receive during the latest financial year 2020/21?

- Please round your answer to the nearest thousand
- Please provide a breakdown by local authority area (if applicable)

[Autofill locations]

[free
text]

**Or total emergency funding
across all areas**

“”

Q7.11 (c) Has this funding continued into financial year 2021/22? If so, how much has been continued?

1. Yes (please specify amount and local authority areas)
2. No

[Open text]

Section 8: Interpreters

Q8.1 Thinking about all the services you provide are you able to access interpreters when needed (over the phone or in person)?

Please select all that apply

1. Yes, we have staff in our organisation who are able to interpret
2. Yes, we are able to access external interpreters for our services

3. Yes, we are able to occasionally access external interpreting services but not in every case where needed.
4. No, we do not have any access to interpreter services

Q8.2 Thinking about meeting the needs of people with learning disabilities, autism or both, are you able to provide communications support when needed?

This might include, for example, how you advertise your service, methods of contact that do not rely on literacy or numeracy, staff training, or links with local specialist services.

Please select all that apply.

- a. Yes, we have access to communications support within our organisation (please specify)
- b. Yes, we have access to communications support through another organisation; (please specify)
- c. Yes, we provide communications support through another way (please specify)
- d. No, we do not have access to communications support for people with learning disabilities, autism or both

[Open text]

Q8.3 Please provide further detail if you would like to offer more information or context to any of your answers in this section, including whether your responses differ by service or local authority area.

[Open text]

Section 9: Open-access services

Q9.1 Please provide a description of your open-access services and whether this includes national provision (e.g. helpline)

[Open text]

Section 10: Feedback

Q10.1 Please tell us about your experience of completing this survey and any other information you would like the Domestic Abuse Commissioner to know as part of her mapping work.

We are interested to know:

- Whether we captured the main aspects of your services (in relation to provision for domestic abuse victims / survivors)?
- Whether we missed anything essential that we should have asked?
- Whether you had the information easily to hand or did you have to spend time gathering it?
- Whether we could have phrased any questions in a way that would have made it easier and quicker to provide responses?
- Is there any other information you would like to provide to the Domestic Abuse Commissioner's Office to assist with our work to map provision of services across England and Wales?

[Open text]